



HEDIS® Hybrid 2019 Performance Measures

Blue Cross and Blue Shield of Texas (BCBSTX) complies with state and national demands for accountability by collecting performance data using the Healthcare Effectiveness Data and Information Set (HEDIS®). HEDIS is the most widely used and nationally accepted effectiveness of care measurement tool available. The results are utilized each year by Health Plans, Texas Health and Human Services Commission (HHSC), the Institute for Child Health Policy (ICHP) and the External Quality Review Organization (EQRO) contracted by HHSC.

For HEDIS Hybrid 2019 (measurement year 2018), BCBSTX has identified the following measures for performance review:

- Childhood Immunization Status (CIS)
- Well-Child Visit in the First 15 Months of Life (W15)
- Well-child Visits in the 3rd, 4th, 5th, 6th Years of Life (W34)
- Adolescent Well-Care Visits (AWC)
- Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)
- Prenatal and Postpartum Care (PPC)
- Comprehensive Diabetes Care (CDC)
- Controlling High Blood Pressure (CBP)

While we use claims data as much as possible, some of these measures require that we obtain information directly from patient medical records kept at the physician's office. BCBSTX will contact your office with a list of patients (chase list) whose medical records need to be reviewed. The medical record review of the required patient records may be obtained during an office visit for extraction of records, by faxing records to our secure line or by other means of file transfer. If your office uses a third-party vendor for medical records, please notify us immediately so steps can be taken to obtain the necessary records in a timely manner. To reach the network management department for notification, please email: TexasMedicaidNetworkDepartment@bcbstx.com.

Please note that collecting this documentation is permissible under the privacy regulations of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) that became effective April 14, 2003. This activity is considered routine and a separate **authorization from the patient is NOT needed for this requested disclosure**.

If you have any questions please contact [Kathleen Thompson](#) at 512-349-4836 or [Julie Sones](#) at 512-795-5904.

We **greatly** appreciate your assistance and the care you provide our members and your patients.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jerald Zarin".

Jerald Zarin, MD, MBA
Medical Director, Medicaid and Government Programs

HEDIS is a registered trademark of NCQA.