

# Individual Sales Checklist for New Producers

Here's your to-do list before helping a client find an ACA qualified health plan.

# Register to use Blue Access for Producers<sup>SM</sup>

<u>Blue Access for Producers</u> (BAP<sup>SM</sup>) gives you access to a suite of tools to help you manage your business. When you onboard with us, you get a 9-digit Producer ID. That's all you need to open an account on BAP.

### **Action Items**

- 1. Once you onboard with us, get your 9-digit producer ID and go to Blue Access for Producers.
- 2. Download the <u>Quick Start Guide</u>. Follow the instructions and register to use BAP today.

# Complete Federally Facilitated Marketplace (FFM) Training

CMS requires us to verify your registration status before paying you or your agency for an on-exchange sales.

### **Action Items**

- 1. Check out the CMS guide for <u>new producers</u> or <u>returning producers</u>.
- 2. See CMS's Registration and Training site with the latest news and resources.
- 3. Complete all required training and registration steps BEFORE assisting clients.
- 4. Confirm your registration status via the Marketplace Registration Tracker.

# Register to use the Retail Producer Portal for quoting and enrolling

The <u>Retail Producer Portal</u> is a comprehensive sales and service tool for the individual ACA market. The portal enables you to design and deliver quotes and **enroll clients in Blue plans virtually**.

### **Action Items**

- 1. If you aren't registered to use the portal, it's easy to do.
- 2. After registering, see this resource page on everything you need to know about the Retail Producer Portal.
- 3. There are two pathways for enrolling your clients in an individual ACA Blue plan via the portal:
  - Review instructions on the <u>OFF-EXCHANGE enrollment pathway</u>
  - Learn about the new <u>ON-EXCHANGE pathway powered by HealthSherpa</u>.

### Learn about our retail product line

The plan year 2023 Individual & Family Markets (IFM) Open Enrollment Sales Training for Producers includes an overview of our individual product line. It also covers networks, pharmacy benefits and much more.

#### **Action Item**

To access sales training, log into <u>Blue Access for Producers</u>, click on the "INDIVIDUAL" icon, select "Training, Admin & Tools" and choose "Annual Individual Product Training."

### Use marketing and sales resources when working with clients

#### **Action Items**

- 1. See our <u>Producer Retail Readiness microsite</u>. It has links to everything you need to market, sell and enroll.
- 2. Use our Producer Supply Portal to order and ship sales kits. For more on the portal, go here.