



#### SMART CENSUS IMPORT TOOL • SCIT Fully Insured (FI) Reference Guide Version 18

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

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**NOTE:** The Smart Census Import Tool (SCIT) is identical for all five divisions. This reference guide uses representative screenshots from Illinois and will call out differences for each state, if applicable.

### **Before You Start**

| Compatibility  | <ul> <li>Version 18 is compatible with Excel 2013 and newer versions.</li> </ul>   |  |
|----------------|--|--|
| Enable Macros  | <ul> <li>Enable Macros feature using instructions provided in Technical References.</li> </ul>   |  |
| Using SCIT     | <ul> <li>NOTE: Save Smart Census Import Template (SCIT) on your local drive before using. If working from a network drive, SCIT performance may be slower.</li> <li>Keep only one SCIT file open at a time. If multiple windows are open, SCIT will not behave as expected.</li> </ul> |  |
| Copy/Paste     | <ul> <li>Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.</li> </ul>   |  |
| Find & Replace | <ul> <li>This functionality is not available in Tool. If you need to use this<br/>functionality, update source document and paste copied data as VALUES<br/>into Tool to avoid overwriting Excel formatting via Paste Special.</li> </ul>  |  |

### **Version 18 Release Notes**

| Enrollment<br>Small Group /<br>Middle Market | <ul> <li>When validating data, spouse and dependent addresses are not removed.</li> </ul>                                       |
|--|---|
| Enhancement                                  | <ul> <li>Removed Save As functionality. User no longer has to save file with a Group<br/>name and assign a location.</li> </ul> |

# **Steps for Entering a Group Census**

- 1. Open Smart Census Import Tool (SCIT) and save under the group's name.
- 2. Complete Census Tool Setup Form.
- 3. Enter data in the **Census Template** tab.
- If the Census is provided on a separate spreadsheet, click Map button on the Setup Form OR click the Green button to enter data. Click AutoFill button to systematically default a value for select columns, as applicable.
- 5. Click **File > Save** to validate data.
- 6. An Error List will be generated.
- Upon successful validation, SCIT is ready to be uploaded in the Group Sales tool or an extract can be generated for automation.
- 8. Enter Census for the next group.



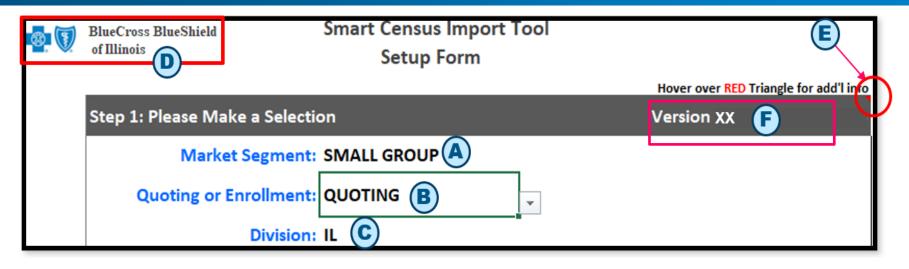
#### Small Group Quoting Census Template

#### **Open SCIT and Save Under Group Name**

- A. From Excel menu, select File > Open. Go to the folder where SCIT is saved, select SCIT and click Open.
- B. On File > Open, click Enable Content. Skip this step if macros are enabled through File > Options menu. Please see "Enable Macros" in Technical References for instructions.
- **C.** Once **Division** is selected, state will be displayed to the left of logo.
- D. In the pop-up box, type in the Group Name and click
   OK. Do not include spaces or any special characters.
- E. Select a Folder to save the Group's Census and click OK.
- F. The file is saved under the Group's Name along with the date and time stamp. Original SCIT file stays intact and is not overwritten.
- **G.** Version is displayed with date. To view the latest updates to current version, click the small red triangle to the right of Version date.

1 SECURITY WARNING Macros have been disabled. Enable Content C Smart Census Import Tool Setup Form Microsoft Excel Step 1: Please Make a Selection Please enter the Group Name. Census template will be ОК Market Segment: saved under this group name along with date and time stamp Cancel **Quoting or Enrollment:** Please DO NOT ente special characters Division: D Click Green button for Census Data Entry F itoSave 💽 Off) 回 CensusToolv16 Training 2023-02-21-08 Home Page Layout Formulas Data Review View Developer Insert Draw - : × . fx Δ G Smart Census Import Tool @ 🔋 Setup Form Hover over RED Triangle for add'l info tep 1: Please Make a Selection VersionXX Year.Month Market Segmer **Quoting or Enrollmen** Divisio Click Green button for Census Data Entry Help Tab Please Note: Census template columns will display/hide Go To Census Template based on selections made on this Setup Form. for Data Entry Returning to this tab hides Census Template tab and does not overwrite census data. - If the Group has provided source census on a separate Excel file, click Map Census to copy source data into the census template.

#### **Complete Setup Form: Make a Selection**

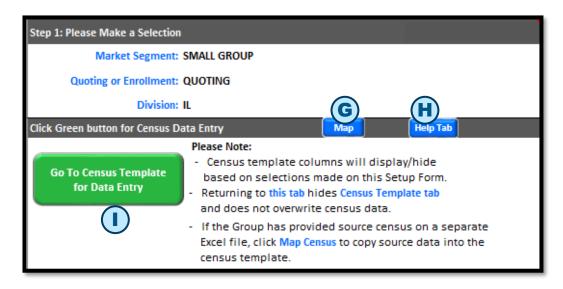


- A. Select a Market Segment: SMALL GROUP
- B. Select **QUOTING**.
- C. Select a Division from the dropdown list.

Once these fields are populated, the Template is displayed and ready for data entry.

- D. Logo will change based on Division selection.
- E. Click red triangle displays latest changes.
- F. SCIT Version number with Date appended to the right.

### **Complete Setup Form: Other Fields**



- G. Click the Map button if you have received Census from the group on a separate spreadsheet (Source). This feature will enable you to copy and map the Source columns to the Census Template columns. After columns are mapped, data will be copied over to the Census Template systematically per the mapping.
- H. Click the Help Tab button to navigate to the GrpInfoHelpFile tab. This tab has detailed specifications for the entries on the Group Information tab.

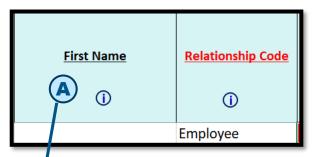
I. Click the Green button to navigate to the Quoting Census Template for manual data entry.

|           |                   |                   |                           |                            | AUTO<br>FILL         | AUTO |          |
|-----------|-------------------|-------------------|---------------------------|----------------------------|----------------------|------|----------|
| Last Name | <u>First Name</u> | Relationship Code | <u>Gender</u><br>(M or F) | <u>DOB</u><br>(mm/dd/yyyy) | <u>Coverage Type</u> | Sta  | ate Code |
| i         | (i)               | Û                 | Û                         | í                          | (j)                  |      | (j)      |
|           |                   | Employee          |                           | <b>•</b>                   |                      |      |          |

**DO NOT INCLUDE** part-time employees, employees waiving coverage or in waiting period on Census.

J. Click the AutoFill button to systematically populate information for select columns.

#### **Help Information**



# A. Clicking **Help** icon (i) will move the cursor to that exact Column in the **Quoting Help File** tab.

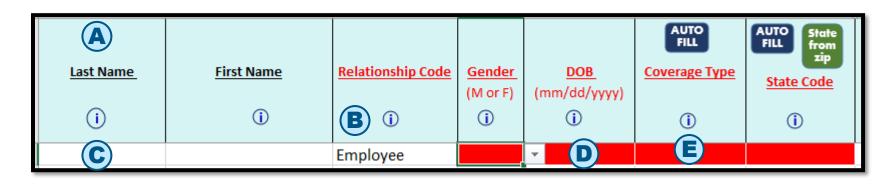
**Example**: Clicking Help icon in the **First Name** header will move the cursor to the **First Name** row of the **Quoting Help File** tab.

| F     | ield Name | Formatting Specifications                   | Maximum Permissible<br>Length |
|-------|-----------|---|-------------------------------|
| Last  | Name      | Alphabetic, numeric, and special characters | 20                            |
| First | Name      | Alphabetic, numeric, and special characters | 20                            |

| Step 1: Please Make a Selection   |   |       |   |  |  |  |
|-----------------------------------|---|-------|---|--|--|--|
| Market Segment: SM                | ALL GROUP   | •     |   |  |  |  |
| Quoting or Enrollment: QU         | Quoting or Enrollment: QUOTING                        |       |   |  |  |  |
| Division: IL                      |   |       |   |  |  |  |
| Click Green button for Census Dat | Click Green button for Census Data Entry Map Help Tab |       |   |  |  |  |
|                                   |   |       | B |  |  |  |
| Group Information                 | n GrpInfoHel  | pFile |   |  |  |  |
|                                   |   |       |   |  |  |  |

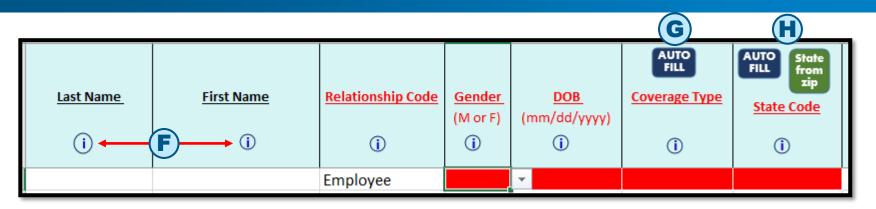
Click the **Help Tab** button to navigate to the **GrpInfoHelpFile** tab. This tab has detailed specifications for the entries on the **Group Information** tab.

### **Small Group Quoting Enter Data**



- A. Column headers are **Read Only**. Columns cannot be deleted or moved.
- **B.** Row #2 **Relationship Code** value defaults to **Employee**. *Do not change this value.*
- C. Beginning with Row #3, rows can be inserted or deleted as needed.
- D. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. For DOB column, over-age dependents (26 & over), the cells are highlighted in purple and 65 & over entries will be highlighted in green for information purposes.
- E. When you type in a value and click Enter:
  - If the value is invalid, an error message displays with **Retry**, **Cancel** and **Help** buttons.
  - Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.

### **Small Group Quoting Enter Data**



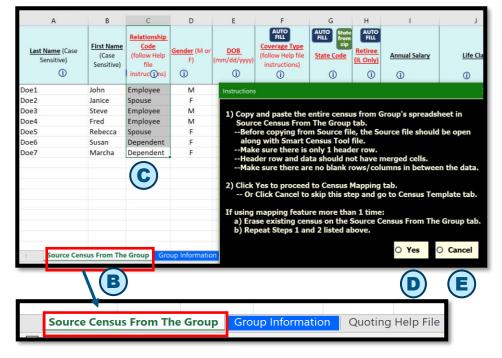
Values can be copied and pasted onto the Census columns.

**NOTE:** Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- If copying data from an external source, please make sure that the source column format matches the format of the corresponding import Census Template column.
- If copy/pasting data from an external source causes cells to lock in SCIT, click File > Save to unlock them.
- **F.** Help icons are available below the header name of each column.
- G. AutoFill buttons are available in the header for select columns.
- H. State from Zip button derives state based on zip code entered.

# **Small Group Quoting Map Census Feature**

| Step 1: Please Make a Selection |             |     |          |  |  |
|---------------------------------|-------------|-----|----------|--|--|
| Market Segment:                 | SMALL GROUP | -   |          |  |  |
| Quoting or Enrollment: QUOTING  |             |     |          |  |  |
| Division:                       | IL          |     |          |  |  |
| Click Green button for Census D | ata Entry   | Map | Help Tab |  |  |



**NOTE**: If using mapping feature more than once:

- A. Click Map button if you have a Census on a separate spreadsheet.
- B. Source Census From The Group worksheet (tab) displays along with a helpful Instructions panel.
- **C.** Copy and paste Census information from **Source** spreadsheet to this worksheet.

**NOTE**: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- There should only be one header row.
- Header row and data should not have merged cells.
- Make sure there are no blank rows OR columns in between the data.
- D. Click Yes to proceed to Quoting Census Mapping tab after pasting the Source.
- E. Click Cancel to skip Map feature and go to the Census Template.

Delete the existing Census on the **Source Census From the Group** worksheet (tab). Repeat **steps C and D** above.

# **Small Group Quoting Mapping Census**

| Small Group Quoting<br>Import Census Template<br>Columns | Map Group's Source<br>ensus Columns<br>et from drop down list) | Source Census<br>Column Letter<br>(For Information<br>Only) | Mapping Source Columns to Census Template Columns  |
|--|--|---|--|
| Last Name (Case Sensitive)                               | $\smile$   | -   | Column A has column headers from the Census Tem  |
| <u>First Name</u><br>(Case Sensitive)                    |  | Ī   | Column B has a drop down list with values which the ders from the source file.   |
| Relationship Code  |  |   | Steps for Mapping: Copy Mapped Cancel  |
| Gender (M or F)  |  |   | 1) in Column B, select a value from the drop down list that corresponds to the value in Column A.  |
| DOB (mm/dd/yyyy)   |  |   | Note: Census Template Columns with a drop down list are denoted by DDL .   |
| Coverage Type  |  |   | If columns with DDL are mapped, the value on the source file must match the values in the drop down list.<br>On the Census Template, File Save data validation will erase values which do not match the drop down list.                      |
| State Code   |  |   | If mapping multiple times, Column B values will be stored from previous time. Column B values which do not match the Source Census<br>Header will be highlighted in Yellow. Please update Column B values as needed for the current mapping. |
| Retiree (IL Only)  |  |   | 2) Click Copy Mapped Columns button to copy the mapped source columns systematically to Census Template tab.   |
| Annual Salary  |  |   | 3) Click Cancel button to skip the mapping and go to Census Template tab to enter census.  |

#### A. Census Mapping tab displays.

- Column A displays column headers from the Small Group Quoting Template.
- Column B has a dropdown list with values which are column headers from the source file.
- Column C is for information purpose only.
- Instructions display to the right.
- B. In Column B, select a value from the dropdown list that corresponds to the value in Column A.
- **C.** Click the **Copy Mapped Columns** button to copy the mapped source columns systematically to the **Census Template** tab.
  - Click the **Cancel** button to skip the mapping and go to **Census Template** tab to enter Census.

# **Small Group Quoting Mapping Census**

| Column C is for informational purpose only.  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|
| Steps for Mapping: Copy Mapped Columns   |  |  |  |  |  |  |  |
| 1) In Column B, select a value from the drop down list that corresponds to the value in Column A.<br>Note: Import Template Columns with a drop down list are denoted by DDL. |  |  |  |  |  |  |  |
| If columns w   | Warning  | e drop down list.  |  |  |  |  |  |
| On the Impo<br>If mapping multiple t<br>the Source Censu   | Data exists in the census template. Proceeding with mapping will WIPE OUT all the data.  | he drop down list.<br>Iumn B that do not match<br>e current mapping. |  |  |  |  |  |
| 2) Click Copy Mapped   | Yes - Proceed with mapping; any existing census data in the template will be<br>WIPED OUT and census information will be copied over to the template from the  | t Census Template tab.   |  |  |  |  |  |
| 3) Click Cancel button (   | Source tab per mapping.<br>No - Return to census template without mapping; any existing data in the censu<br>will stay intact and will not be wiped out. Information from the Source tab will<br>NOT be copied over to the template. | 15   |  |  |  |  |  |
|  | D Yes No   | E  |  |  |  |  |  |

D. Click Yes to proceed with mapping. If data exists on the Census Template, a Warning message displays.

**NOTE:** Any existing Census data in the Census Template will be WIPED OUT and the Census information will be copied over to the Template from the Source tab per mapping.

- Mapped data is systematically copied over to the Census Template.
- Complete Census entry as needed.
- E. Click No to return to the Census Template without mapping. Existing data will not be overwritten and will remain unchanged.

### Small Group Quoting: File > Save Validation

| Data Validation:   | ×           |
|--|-------------|
|  |             |
| Is data entry completed for this censu                               | is?         |
| Yes - Saves the file and validates data<br>No - Just saves the file. | for errors. |
| B  | C           |
| Ves  | No          |
|  |             |

| Please Note:  |
|---|
| Census validation is complete and some values may have been autopopulated.                            |
| Please note errors have been found.<br>Please review the error list and update census data as needed. |
| ОК  |

- A. Click File > Save.A Data Validation box displays.
- **B.** Click **Yes** to proceed with validation, auto-populate values and generate an error list if there are any errors.
  - File is saved.
  - Data will be validated.
  - An error list is generated if there are errors.
- **C.** Click **No** to save the file and bypass validation.
- D. Message box displays if errors are found. Click OK to navigate to Error List tab to review the errors.
  - On File > Save validation, errors will be displayed in the Error List tab.

| In Cell | Error Description  |
|---------|--|
| C7      | Relationship Code is required.                                   |
| D8      | Gender is required for Employee, Spouse and Dependent(s).        |
| E8      | Date of Birth is required for Employee, Spouse and Dependent(s). |
| C9      | Relationship Code is required.                                   |
| D10     | Gender is required for Employee, Spouse and Dependent(s).        |
| E10     | Date of Birth is required for Employee, Spouse and Dependent(s). |
| D11     | Gender is required for Employee, Spouse and Dependent(s).        |
| E11     | Date of Birth is required for Employee, Spouse and Dependent(s). |
| D12     | Gender is required for Employee, Spouse and Dependent(s).        |
| E12     | Date of Birth is required for Employee, Spouse and Dependent(s). |
| C13     | Relationship Code is required.                                   |
| D14     | Gender is required for Employee, Spouse and Dependent(s).        |
| E14     | Date of Birth is required for Employee, Spouse and Dependent(s). |
|         |  |

Group Information

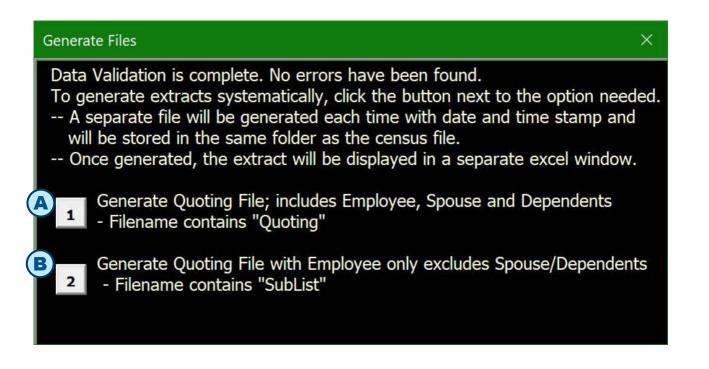
Quoting Census Template

Error List Quoting Help File

- E. Error List tab will display:
  - In Cell column specifies the cell location of the error.
  - Error Description column specifies the column and the nature of the error.
  - To update the values, click the Small Group Quoting Census tab. Change the values as needed.
  - You can toggle between the Error
     List and Census Template tabs.
  - Once you have corrected any errors, validate data again by clicking **File**

> Save. Select Yes in the Is Data Entry Complete? message box.

#### **Generate Small Group Quoting Files**



On successful data validation, **Generate Files** message box displays. A separate file is generated with date and time stamp.

- A. Click the first option to generate quoting file with all members Employees, Spouses and Dependents. This is the most common option.
- **B.** Click the second option to generate quoting file with **Employees** only.

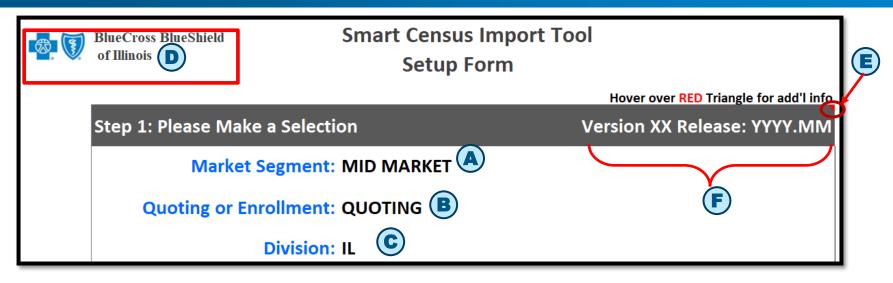
#### Middle Market Quoting Census Template

#### **Open SCIT and Save Under Group Name**

- A. From Excel menu, select File > Open. Go to the folder where SCIT is saved, select SCIT and click Open.
- **B.** Once **Division** is selected, state will be displayed to the left of logo.
- C. On File > Open, click Enable Content. Skip this step if macros are enabled through File > Options menu. Please see "Enable Macros" in Technical References for instructions.
- D. In the pop-up box, type in the Group Name and click
   OK. Do not include spaces or any special characters.
- E. Select a Folder to save the Group's Census and click OK.
- F. The file is saved under the Group's Name along with the date and time stamp. Original SCIT file stays intact and is not overwritten.
- **G.** Version is displayed with date. To view the latest updates to current version, click the small red triangle to the right of Version date.

C SECURITY WARNING Macros have been disabled. Enable Content Smart Census Import Tool Setup Form Microsoft Excel Step 1: Please Make a Selection Please enter the Group Name. Census template will be ОК Market Segment: saved under this group name along with date and time stamp Cancel **Quoting or Enrollment:** Please DO NOT ente special characters Division: D Click Green button for Census Data Entry ıtoSave 💽 Off) 回 う CensusToolv16 Training 2023-02-21-08-5 Home Page Layout Formulas Data Review View Developer Insert Draw Heli - : × . fx Δ G Smart Census Import Tool @ 🔋 Setup Form Hover over RED Triangle for add'l info itep 1: Please Make a Selection VersionXX Year.Month Market Segmer **Quoting or Enrollmen** Divisio Click Green button for Census Data Entry Help Tal Please Note: Census template columns will display/hide Go To Census Template based on selections made on this Setup Form. for Data Entry Returning to this tab hides Census Template tab and does not overwrite census data. - If the Group has provided source census on a separate Excel file, click Map Census to copy source data into the census template.

### **Complete Setup Form: Make a Selection**

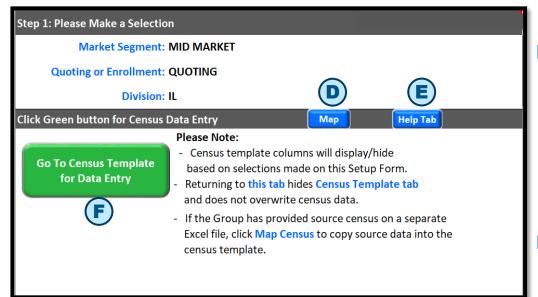


- A. Select a Market Segment: MID MARKET
- B. Select **QUOTING**.
- C. Select a **Division** from the dropdown list.

Once these fields are populated, the Template is displayed and ready for data entry.

- **D.** Logo will change based on **Division** selection.
- E. Click red triangle displays latest changes.
- F. SCIT Version number with Date appended to right.

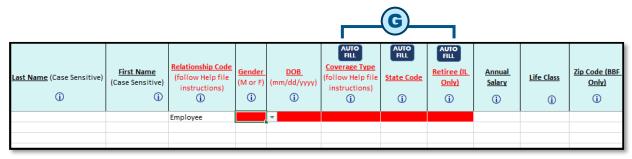
### **Complete Setup Form: Other Fields**



D. Click the Map button if you have received Census from the group on a separate spreadsheet (Source). This feature will enable you to copy and map the Source columns to the Census Template columns. After columns are mapped, data will be copied over to the Census Template systematically per the mapping.

E. Click the Help Tab button to navigate to the GrpInfoHelpFile tab. This tab has detailed specifications for the entries on the Group Information tab

F. Click the Green button to navigate to the Quoting Census Template for manual data entry.



**DO NOT INCLUDE** parttime employees, employees waiving coverage or in waiting period on Census.

**G.** Click the **AutoFill** button to systematically populate information for select columns.

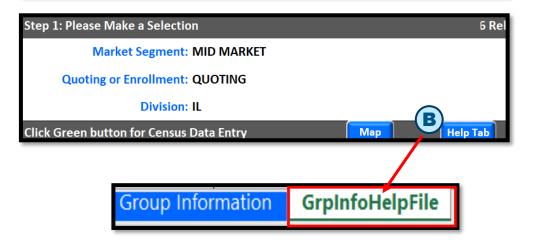
#### **Help Information**



A. Clicking **Help** icon (i) will move the cursor to that exact Column in the **Quoting Help File** tab.

**Example**: Clicking Help icon in the **First Name** header will move the cursor to the **First Name** row of the **Quoting Help File** tab.

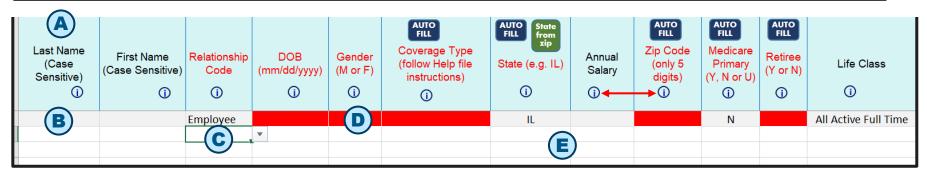
| Fi      | eld Name | Formatting Specifications                   | Maximum Permissible<br>Length |
|---------|----------|---|-------------------------------|
| Last I  | lame     | Alphabetic, numeric, and special characters | 20                            |
| First I | Name     | Alphabetic, numeric, and special characters | 20                            |



 B. Click the Help Tab button to navigate to the GrpInfoHelpFile tab. This tab has detailed specifications for the entries on the Group Information tab.

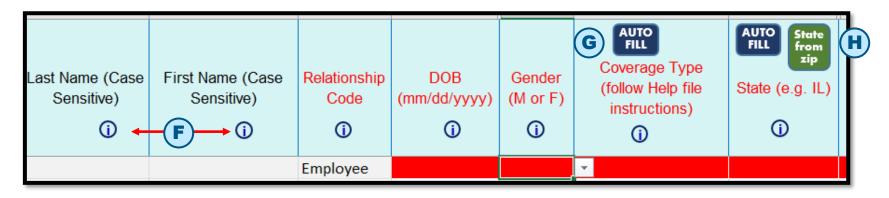
## **Middle Market Quoting Enter Data**

\*\*\*DO NOT INCLUDE part-time employees, employees waiving coverage or in waiting period on Census.



- A. Column headers are **Read Only**. Columns cannot be deleted or moved.
- **B.** Beginning with Row #2, rows can be inserted or deleted as needed.
- **C.** Row #2 **Relationship Code** value defaults to **Employee**. *Do not change this value.*
- D. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. For DOB column, over-age dependents (26 & over), the cells are highlighted in purple and 65 & over entries are highlighted in green for information purposes.
- E. When you type in a value and click Enter:
  - If the value is invalid, an error message displays with **Retry**, **Cancel** and **Help** buttons.
  - Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.

#### **Middle Market Quoting Enter Data**



Values can be copied and pasted onto the Census columns.

**NOTE**: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- If copying data from an external source, please make sure that the source column format matches the format of the corresponding import Census Template column.
- If copy/pasting data from an external source causes cells to lock in SCIT, click File > Save to unlock them.
- **F.** Help icons are available below the header name of each column.
- G. AutoFill buttons are available in the header for select columns.
- H. State from Zip button derives state based on zip code entered.

# Middle Market Quoting Mapping Census

| Last Name (Case Sensitive) | First Name (Case Sensitive) | Relationship<br>Code<br>(ĵ) | DOB<br>(mm/dd/yyyy)<br>i | Gender<br>(M or F)<br>(i) | Coverage<br>(follow Hell<br>instructio | Type<br>p file   | State<br>(e.g. IL) | Annual<br>Salary | Zip Code<br>(only 5<br>digits) | Medicare<br>Primary<br>(Y, N or U) | Retiree<br>(Y or N) | Life Cl      |
|----------------------------|-----------------------------|-----------------------------|--------------------------|---------------------------|--|--|--------------------|------------------|--------------------------------|------------------------------------|---------------------|--------------|
| Smith                      | Jack                        | Employee                    | 01/01/1990               | М                         | EF                                     |  | -                  |                  |                                | _                                  |                     |              |
| Smith                      | Jane                        | Spouse                      | 01/02/1991               | F                         |  |  |                    |                  | ntire census<br>he Group ta    | from Group<br>b.                   | 's spreads          | heet in      |
| Smith                      | Joe                         | Dependent                   | 01/01/1999               | М                         |  |  | Before co          | pying from       | Source file,                   | the Source                         | file should         | be open      |
| Williams                   | Jack                        | Employee                    | 01/01/1990               | м                         | EF                                     |  |                    |                  | nsus Tool fik<br>nly 1 heade   |                                    |                     |              |
| Williams                   | Jane                        | Spouse                      | 01/02/1991               | F                         |  |  |                    |                  |                                | t have merge<br>ws/columns         |                     | n the data   |
| williams                   | Joe                         | Dependent                   | 01/01/1999               | М                         |  |  |                    |                  |                                |                                    | in Detwee           | in the data. |
|                            |                             |                             |                          |                           |  | <ol> <li>Click Yes to proceed to Census Mapping tab.</li> <li> Or Click Cancel to skip this step and go to Census Template tab.</li> </ol> |                    |                  |                                |                                    | plate tab.          |              |

If using mapping feature more than 1 time:

b) Repeat Steps 1 and 2 listed above.

a) Erase existing census on the Source Census From The Group tab.

O Cancel

O Yes

- A. Copy Census information from the group Census spreadsheet to Source Census From The Group.
  - There should only be one header row.
  - Header row and data should not have merged cells.
  - Make sure there are no blank rows OR columns in between the data.

NOTE: The Source Census From The Group could be in different column sequence.

- B. After information has been pasted, click Yes to proceed to Quoting Census Mapping tab.
- C. Click Cancel to skip this step and go to Census Template tab.
- **D.** If using mapping feature more than once:
  - Delete the existing Census on the **Source Census From The Group** worksheet (tab).
  - Repeat steps 1 and 2 in the instructions pop-up box, above.

# Middle Market Quoting Mapping Census

|   | B  |  |   |
|---|--|--|---|
| Mid Market Quoting<br>Import Census Template<br>Columns                 | Map Group's Source<br>Census Columns<br>(Select from drop down list) | Source Census<br>Column Letter<br>(For<br>Information<br>Only) | Mapping Source Columns to Import Census Template Columns  |
| Last Name (Case Sensitive)  | Lastname   | A  | Column A has column headers from the Import Census Template.  |
| First Name (Case Sensitive)   | first name   | в  | Column B has a drop down list with values which are column headers from the source file.<br>Column C is for informational purpose only.   |
| Relationship Code DDL   | Relation   | м  | Steps for Mapping: Copy Mapped Cancel   |
| DOB (mm/dd/yyyy)  | DOB  | D  | <ol> <li>In Column B, select a value from the drop down list that corresponds to the value in Column A.</li> <li>Note: Import Template Columns with a drop down list are denoted by <sup>DDL</sup>.</li> </ol>                              |
| Gender (M or F) DDL   | Gender   | с  | If columns with DDL are mapped, the value on the source file must match the values in the drop down list.<br>On the Import Template, File Save data validation will erase values which do not match the drop down list.                     |
| Coverage Type DDL   |  |  | If mapping multiple times, Column B values will be stored from previous time. Column B values that do not match the<br>Source Census Header will be highlighted in Yellow. Please update selection as needed for the current mapping.       |
| Zip Code (only 5 digits)  | zip  | L  | <ol> <li>Click Copy Mapped Columns button to copy the mapped source columns systematically to Import Census Template tab.</li> <li>Click Cancel button to skip the mapping and go to Import Census Template tab to enter census.</li> </ol> |
| Medicare Primary (Y, N, U) <sup>DDL</sup><br>(IL and TX Divisions Only) |  |  |   |

#### A. Census Mapping tab displays.

- Column A displays column headers from the Mid Market Quoting Enrollment Template.
- Column B has a dropdown list with values which are column headers from the source file.
- Column C is for information purpose only.
- Instructions display to the right.
- B. In Column B, select a value from the dropdown list that corresponds to the value in Column A.
- C. Click the Copy Mapped Columns button to copy the mapped source columns systematically to the Census Template tab.
  - Click the **Cancel** button to skip the mapping and go to **Census Template** tab to enter Census.

# Middle Market Quoting Mapping Census

| Column C is for informational purpose only.                          |   |   |  |  |  |  |  |  |  |
|--|---|---|--|--|--|--|--|--|--|
| Steps for Mapping:   | Copy Mapped<br>Columns  |   |  |  |  |  |  |  |  |
| 1  | a value from the drop down list that corresponds to the value in <b>Col</b><br>late Columns with a drop down list are denoted by <sup>DDL</sup> .<br>Warning<br>Data exists in the census template. Proceeding with mapping will WIPE OUT all |   |  |  |  |  |  |  |  |
| the Source Censu<br>2) Click Copy Mapped<br>3) Click Cancel button ( | the data.<br>Yes - Proceed with mapping; any existing census data in the template will be<br>WIPED OUT and census information will be copied over to the template from th<br>Source tab per mapping.  | e current mapping.<br>t Census Template tab.<br>e |  |  |  |  |  |  |  |
| 5) CICK Cancel Button  | No - Return to census template without mapping; any existing data in the censu<br>will stay intact and will not be wiped out. Information from the Source tab will<br>NOT be copied over to the template.                                     |   |  |  |  |  |  |  |  |
|  | Yes No  |   |  |  |  |  |  |  |  |

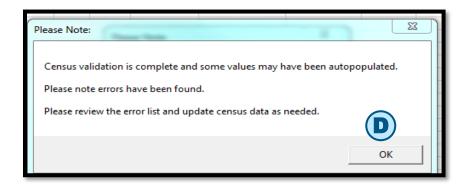
D. Click Yes to proceed with mapping. If data exists on the Census Template, a Warning message displays.

**NOTE:** Any existing Census data in the Census Template will be WIPED OUT and the Census information will be copied over to the Template from the Source tab per mapping.

- Mapped data is systematically copied over to the Census Template.
- Complete Census entry as needed.
- E. Click No to return to the Census Template without mapping. Existing data will not be overwritten and will remain unchanged.

#### Middle Market Quoting: File > Save Validation

| Data Validation:   | × |
|--|---|
| Is data entry completed for this census?   |   |
| Yes - Saves the file and validates data for errors.<br>No - Just saves the file. |   |
| BC   |   |
| Yes No   |   |



- A. Click File > Save to display a Data Validation box displays.
- **B.** Click **Yes** to proceed with validation, auto-populate values and generate an error list if there are any errors.
  - File is saved.
  - Data will be validated.
  - An error list is generated if there are errors.
- **C.** Click **No** to save the file and bypass validation.
- D. Message box displays if errors are found. Click OK to navigate to Error List tab to review the errors.
  - On File > Save validation, errors will be displayed in the Error List tab.

| In Cell  | Error Description   |  |  |  |  |  |
|----------|---|--|--|--|--|--|
| C7       | Relationship Code is required.  |  |  |  |  |  |
| D8       | Gender is required for Employee, Spouse and Dependent(s).                   |  |  |  |  |  |
| E8       | Date of Birth is required for Employee, Spouse and Dependent(s).            |  |  |  |  |  |
| C9       | Relationship Code is required.  |  |  |  |  |  |
| D10      | Gender is required for Employee, Spouse and Dependent(s).                   |  |  |  |  |  |
| E10      | Date of Birth is required for Employee, Spouse and Dependent(s).            |  |  |  |  |  |
| D11      | Gender is required for Employee, Spouse and Dependent(s).                   |  |  |  |  |  |
| E11      | Date of Birth is required for Employee, Spouse and Dependent(s).            |  |  |  |  |  |
| D12      | Gender is required for Employee, Spouse and Dependent(s).                   |  |  |  |  |  |
| E12      | Date of Birth is required for Employee, Spouse and Dependent(s).            |  |  |  |  |  |
| C13      | Relationship Code is required.  |  |  |  |  |  |
| D14      | Gender is required for Employee, Spouse and Dependent(s).                   |  |  |  |  |  |
| E14      | Date of Birth is required for Employee, Spouse and Dependent(s).            |  |  |  |  |  |
|          |   |  |  |  |  |  |
|          |   |  |  |  |  |  |
| Group In | formation Mid Market Quoting Census Mid Market Quoting Help File Error List |  |  |  |  |  |

- E. Error List tab will display:
  - In Cell column specifies the cell location of the error.
  - Error Description column specifies the column and the nature of the error.
  - To update the values, click the Mid Market Quoting Census tab. Change the values as needed.
  - You can toggle between the Error List and Census Template tabs.

Once you have corrected any errors, validate data again by clicking **File > Save**. Select **Yes** in **the Is Data Entry Complete?** message box.

# **Generate Middle Market Quoting Files**

#### **Generate Files** Х Data Validation is complete. No errors have been found. To generate extracts systematically, click the button next to the option needed. -- A separate file will be generated each time with date and time stamp and will be stored in the same folder as the census file. -- Once generated, the extract will be displayed in a separate excel window. Generate Quoting File; includes Employee, Spouse and Dependents 1 - Filename contains "Quoting" Microsoft Excel х Generate Quoting File with Employee only excludes Spouse/Depe - Filename contains "SubList" Quoting xlsx file has been generated in a separate Excel window. C OK

On successful data validation, **Generate Files** message box displays. Select output option:

- A. Click the first option to generate quoting file with all members Employees, Spouses and Dependents. This is the most common option.
- **B.** Click the second option to generate quoting file with **Employees** only.
- **C.** A separate file will be generated with date and time stamp and a confirmation will display. Click OK.

В

#### **Enter Census Data**

| Last Name (Case Sensitive)  | First Name (Case Sensitive)   | Relationship<br>Code<br>(j)  | DOB<br>(mm/dd/yyyy)<br>i   | Gender<br>(M or F)<br>(j)   | Coverage Type<br>(follow Help file<br>instructions)                | State (e.g. IL)  | Annual<br>Salary<br>(j) | (only 5  | AUTO<br>FILL<br>Medicare<br>Primary<br>Y, N or U)<br>() | Retiree<br>(Y or N)             | Life Class                                    |
|---|---|--|--|---|--|------------------|-------------------------|--|---|---------------------------------|---|
| Red   | Rick  | Employee   | 06/23/1973   | М   | ES   | IL               |                         | 60515  | Ν   | N                               | All Active Full Time                          |
| Red   | Lynn  | Spouse   | 07/03/1974   | F   |  |                  |                         | 60515  |   |                                 |   |
| Yellow  | Rick  | Employee   | 08/22/1975   | М   | DC   | IL               |                         | 10001  | Ν   | N                               | All Active Full Time                          |
| Yellow  | Lynn  | Spouse   | 07/03/1974   | F   |  |                  |                         | 60515  |   |                                 |   |
| Yellow Generate Files   |   | 0  |  |   | ×  |                  |                         | 46117  |   |                                 |   |
| Blue  |   |  |  |   | 1074   | П                |                         | 01001  | N   | N                               | All Active Full Time                          |
| - A separate  | extracts systematically,<br>file will be generated e<br>ed in the same folder a   | click the bu   | utton next to<br>with date and   |   |  |                  |                         |  |   |                                 |   |
| To generate<br>A separate<br>will be stor<br>Once gene  | extracts systematically,<br>file will be generated e<br>ed in the same folder a<br>rated, the extract will b  | click the bu<br>each time w<br>s the censu<br>e displayed  | utton next to<br>vith date and<br>us file.<br>I in a separa  | time sta<br>te excel i  | mp and<br>vindow.  | AUTO Stat        | e<br>1                  | AUTO   | AUTO  | AUTO                            |   |
| To generate<br>A separate<br>will be stor<br>Once gene  | extracts systematically,<br>file will be generated e<br>ed in the same folder a   | click the bu<br>each time w<br>s the censu<br>e displayed<br>s Employee  | utton next to<br>vith date and<br>us file.<br>I in a separa<br>, Spouse an   | time sta<br>te excel i  | mp and<br>vindow.  | zip              | Annual                  | Алто<br>FILL<br>Zip Code<br>(only 5<br>digits)                             | AUTO<br>FILL<br>Medicare<br>Primary<br>(Y, N or U       | Retiree                         | Life Class                                    |
| To generate<br>A separate<br>will be stor<br>Once gene  | extracts systematically,<br>file will be generated e<br>ed in the same folder a<br>rated, the extract will b<br>e Quoting File; includes  | click the bu<br>each time w<br>s the censu<br>e displayed<br>s Employee  | utton next to<br>vith date and<br>us file.<br>I in a separa<br>, Spouse an   | d time sta<br>te excel n<br>d Depend  | mp and<br>vindow.<br>ents ge Type<br>Help file<br>'' instructions) | e State (e.g. II | Annual                  | Zip Code<br>(only 5  | Medicare<br>Primary<br>(Y, N or U                       | Retiree<br>(Y or N)             | (j)   |
| To generate of<br>A separate<br>will be stor<br>Once gene<br>Last Na<br>1 Generat<br>- Filena                 | extracts systematically,<br>file will be generated e<br>ed in the same folder a<br>rated, the extract will b<br>e Quoting File; includes<br>me contains "Quoting"   | click the buseline watch time was the censule displayed semployee  | utton next to<br>vith date and<br>us file.<br>I in a separa<br>, Spouse an   | d time sta<br>te excel v<br>d Depend  | ents ge Type<br>Help file<br>()<br>()<br>()                        | e State (e.g. II | Annual<br>Salary        | Zip Code<br>(only 5<br>digits)   | Medicare<br>Primary<br>(Y, N or U                       | Retiree<br>(Y or N)             | (j)   |
| To generate of<br>A separate<br>will be stor<br>Once gene<br>Last Na<br>Generat<br>Filena                     | extracts systematically,<br>file will be generated e<br>ed in the same folder a<br>rated, the extract will b<br>e Quoting File; includes<br>me contains "Quoting"<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>() | click the buseline was the censule displayed as Employee of the censule of the ce | tton next to<br>vith date and<br>us file.<br>in a separa<br>, Spouse an<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()  | d time sta<br>te excel v<br>d Depend  | ents ge Type<br>Help file<br>()<br>()<br>()                        | s State (e.g. II | Annual<br>Salary        | Zip Code<br>(only 5<br>digits)   | Medicare<br>Primary<br>(Y, N or U)                      | Retiree<br>(Y or N)             | 1   |
| To generate<br>A separate<br>will be stor<br>Once gene<br>1 Generat<br>Filena<br>()                           | extracts systematically,<br>file will be generated e<br>ed in the same folder a<br>rated, the extract will b<br>e Quoting File; includes<br>me contains "Quoting"<br>()<br>Rick E<br>Lynn S   | click the busel of time were ach time were were state censule of the censule displayed of the censule of the ce | tton next to<br>vith date and<br>us file.<br>I in a separa<br>, Spouse an<br>0   | time state<br>te excel v<br>d Depend  | ents ge Type<br>Help file<br>instructions)                         | s State (e.g. II | Annual<br>Salary        | Zip Code<br>(only 5<br>digits)<br>①<br>▼<br>60515                          | Medicare<br>Primary<br>(Y, N or U)                      | Retiree<br>(Y or N)             | (i)   |
| To generate<br>A separate<br>will be stor<br>Once gene<br>1 Generat<br>Filena<br>()<br>Red<br>Red             | extracts systematically,<br>file will be generated e<br>ed in the same folder a<br>rated, the extract will b<br>e Quoting File; includes<br>me contains "Quoting"<br>()<br>Rick E<br>Lynn S<br>Ray E  | click the buseline was the censule displayed code code code code code code code co   | utton next to<br>vith date and<br>us file.<br>in a separa<br>, Spouse an<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>() | d time sta<br>te excel v<br>d Depend<br>vars) (W O<br>v<br>v<br>f<br>M<br>f<br>M<br>M | ents ge Type<br>Help file<br>instructions)                         | State (e.g. II   | Annual<br>Salary        | Zip Code<br>(only 5<br>digits)<br>()<br>•••••••••••••••••••••••••••••••••• | Medicare<br>Primary<br>(Y, N or U)<br>(i)               | Retiree<br>(Y or N)<br>i<br>N   | i All Active Full Time                        |
| To generate<br>A separate<br>will be stor<br>Once gene<br>Last Na<br>1 Generat<br>Filena<br>Ci<br>Red<br>Blue | extracts systematically,<br>file will be generated e<br>ed in the same folder a<br>rated, the extract will b<br>e Quoting File; includes<br>me contains "Quoting"<br>Rick E<br>Lynn S<br>Ray E<br>Rick E<br>Lynn S                              | click the buseline was the censule displayed code code code code code code code co   | tton next to<br>vith date and<br>us file.<br>I in a separa<br>, Spouse an<br>0   | d time sta<br>te excel v<br>d Depend<br>vars) (w or<br>) v<br>(<br>m<br>F<br>M        | ents ge Type<br>Help file<br>instructions)<br>ES<br>EO<br>EF       | State (e.g. II   | Annual<br>Salary        | Zip Code<br>(only 5<br>digits)<br>()<br>•••••••••••••••••••••••••••••••••• | Medicare<br>Primary<br>(Y, N or U)<br>()<br>N           | Retiree<br>(Y or N)<br>(i)<br>N | All Active Full Time     All Active Full Time |

A. Coverage Type For records that have a **DC** in the Coverage Type, when a file is created the Employee, Spouse and Dependent records will not be moved to the output file.

#### Small Group Enrollment Census Template

#### **Open SCIT and Save Under Group Name**

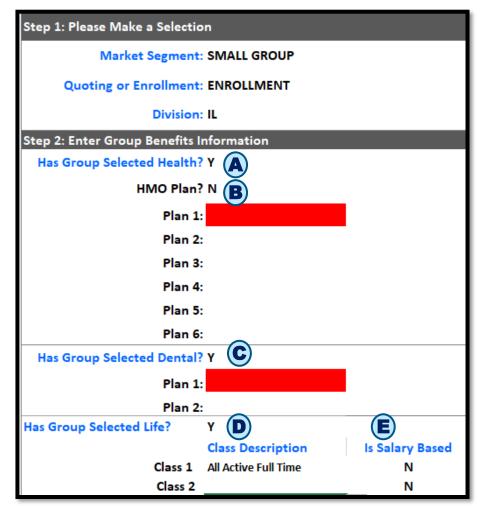
|                    |                                     |  | <b>(B)</b>  |                          |
|--------------------|-------------------------------------|--|---|--------------------------|
| Û                  | SECURITY WARNING Ma                 | cros have been disabled  | . Enable (  | Content                  |
| Step               |                                     | Microsoft Excel<br>Please enter the Group Name<br>will be saved under this group<br>date and time stamp. | I: Please select a valu<br>- Census template<br>p name along with | IP.                      |
| utoSave (<br>e Hon | ne Insert Draw Page Layout          | Plesse DO NOT enter space o<br>RoccoABO<br>CensusToolvXX -<br>Data Review View                           | Group Name 💌  | р<br>Acrobat             |
| A                  | - : × ✓ fx                          | c  | D   | Е                        |
|                    | _                                   | Smart Census Import Too<br>Setup Form  | -   | E<br>Hover over RED Tria |
|                    | Step 1: Please Make a Selectio      | n  |   |                          |
|                    | Market Segment:                     |  |   |                          |
|                    | Quoting or Enrollment:<br>Division: |  |   |                          |

- F. SCIT Setup Form will display.
  - Select Segment: SMALL GROUP OR MID MARKET
  - Select Enrollment
  - Select a **Division** from dropdown list.

- A. From Excel menu, select File > Open and navigate to the folder where SCIT is saved, select SCIT and click Open.
- B. On File > Open, click Enable Content button. Skip this step if macros are enabled through File > Options menu. Please see "Enable Macros" in Technical References for instructions.
- C. In the pop-up box, type in the Group Name and click OK. Do not include spaces or any special characters.
- D. Select a Folder to save the Group's Census, and click OK.
- E. The file is saved under the group's name along with the date and time stamp.
  - Original SCIT file stays intact and is not overwritten.

# **Complete Setup Form**





#### Complete the required fields highlighted in red.

- A. Has Group Selected Health? Select Y or N, if Y, add Plan(s).
- B. HMO Plan? Select Y or N default N.
   NOTE: If HMO is Y, PCP number is required for EPO plans.
- C. Has Group Selected Dental? If Y, add Plan(s).

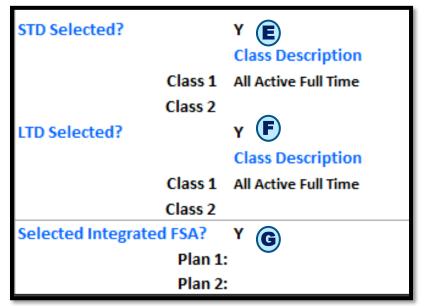
#### **NOTE on Plans:**

- When Plan codes are changed in Setup Form, the old codes will be highlighted in yellow in the Import Census Template tab.
- SCIT only validates the Plan code has been entered. It does not check against the Small Group & Middle Market Enrollment Tool to validate that an eligible Plan code has been entered.
- When Plan codes are changed in the Setup Form, the old codes will be highlighted in yellow in the Import Census Template tab.
- **D.** Has Group Selected Life? If Y, add Class(es).
- E. Is Salary Based? Default N.

#### Setup Form values are used to:

- Display/hide Census columns in the Import Census Template tab.
- Display dropdown values for some columns based on **Division**.

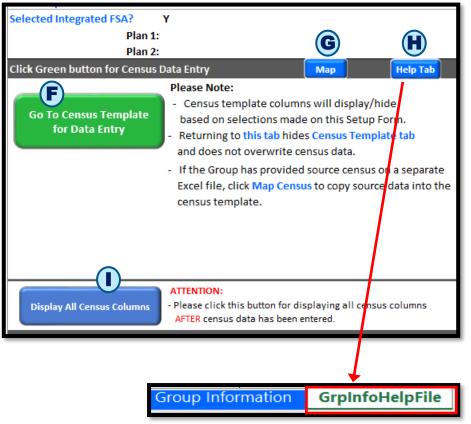
### Complete Setup Form (con't)



- E. STD Selected? If Y, add Class(es).
- F. LTD Selected? If Y, add Class(es).
- **G.** Selected Integrated FSA? If Y, If Y, add Plan(s).

### **Complete Setup Form**

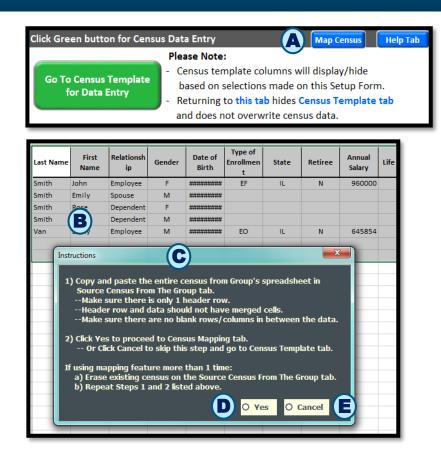
- F. Click the Green button to navigate to the Import Census Template for manual data entry.
- **G.** Click **Map** button if you received the Census from the group on a separate spreadsheet (Source).
  - This feature will enable you to copy and map the Source columns to the Template columns. After columns are mapped, data will be copied over to the Import Census Template systematically per the mapping.
- H. Click the Help Tab button to navigate to the GrpInfoHelpFile tab. This tab has detailed specifications for all the entries on the Group Information tab.
- I. Click Blue button to display all Census columns on the Import Census Template.



- A. Click Map button if you have Census on a separate spreadsheet from the group.
- B. Copy and paste Census information from the Source spreadsheet to this worksheet.

**NOTE**: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- There should only be one header row.
- Header row and data should not have merged cells.
- Make sure there are no blank rows OR columns in between the data.
- **C.Source Census From The Group** worksheet (tab) displays along with an **Instructions** box.
- D. Cliick Yes to proceed to the Census Mapping tab after pasting the Source Census.
- E. Click Cancel to skip Map Census feature and go to the Census Template.



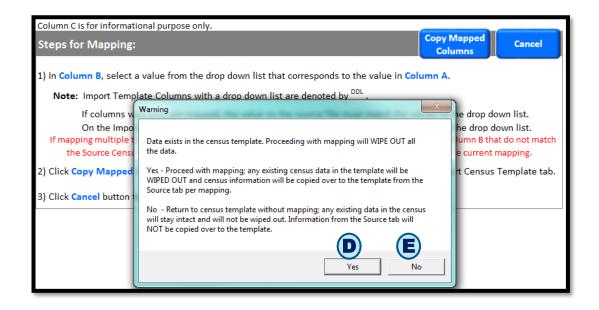
**NOTE:** If using mapping feature more than once:

- Delete the existing Census on the Source Census From The Group worksheet (tab).
- Repeat steps C and D listed above.

| A |    | ACA Small Group Enrollment<br>Import Census Template<br>Columns | Map Group's Source<br>Census Columns<br>(Select from drop down list) | Source Census<br>Column Letter<br>(For Information<br>Only) | Mapping Source Columns to Import Census Template Columns   |
|---|----|---|--|---|--|
|   | 2  | Group Information Col   |  |   |  |
| • | 3  | Relationship Code DDL   | Relationship   | D   | Column A has column headers from the Import Census Template.<br>Helpful Hint: Click "+/-" to the left of row numbers to expand/collapse rows as needed.  |
| ÷ | 4  | Waive All Coverage DDL  | waive Coverage   | E   | Column B has a drop down list with values which are column headers from the source file. Column C is for informational purpose only.   |
| ÷ | 5  | Waive Reason Code DDL   | Waive Reson  | F   | Steps for Mapping: Cancel Copy Mapped  |
| ÷ | 6  | First Name  | First Name   | c   | 1) In Column B, select a value from the drop down list that corresponds to the value in Column A.  |
| ÷ | 7  | Mid Init  | Middle Initial   | в   | Note: Import Template Columns with a drop down list are denoted by <sup>DDL</sup> .  |
| ÷ | 8  | Last Name   | Last Name  | A   | If columns with DDL are mapped, the value on the source file must match the values in the drop down list.<br>On the Import Template, File Save data validation will erase values which do not match the drop down list.                          |
| ÷ | 9  | Name Suffix   |  |   | If mapping multiple times, Column B values will be stored from previous time. Cells with values in Column B that do not match the Source Census Header will be highlighted in Yellow. Please update selection as needed for the current mapping. |
| ÷ | 10 | Date Of Birth   | Date Of Birth  | н   | 2) Click Copy Mapped Columns button to copy the mapped source columns systematically to Import Census Template tab.  |
| ÷ | 11 | Gender <sup>DDL</sup>   | Gender   | G   | 3) Click Cancel button to skip the mapping and go to Import Census Template tab to enter census.   |
| ÷ | 12 | 55N   | SSN  | I.  |  |
|   | 13 | Address 1   | Home Address   | L.  |  |

### A. Census Mapping tab displays.

- Column A displays column headers from the ACA Small Group / Mid Market Enrollment Import Census Template Columns.
- Column B has a dropdown list with values which are column headers from the source file.
- Column C is for information purpose only.
- Instructions display to the right.
- **B.** In **Column B**, select a value from the dropdown list that corresponds to the value in **Column A**.
- C. Click the Copy Mapped Columns button to copy the mapped source columns systematically to the Import Census Template tab.
  - Click the **Cancel** button to skip the mapping and go to **Import Census Template** tab to enter Census.



D. Click Yes to proceed with mapping. If data exists on the Census Template, a Warning message displays.

**NOTE**: Any existing Census data in the Import Census Template will be WIPED OUT and the Census information will be copied over to the Template from the Source tab per mapping.

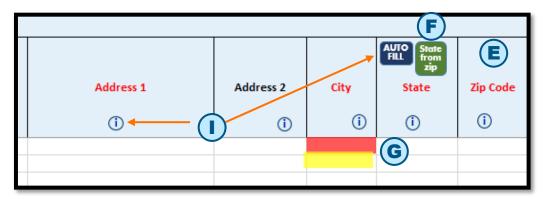
- Mapped data is systematically copied over to the Import Census Template.
- Complete Census entry as needed.
- E. Click No to return to the Import Census Template without mapping. Existing data will not be overwritten and will remain unchanged.

| General Infor        | mation                | $\frown$ |            |             |           |                |               |        |     |  |
|----------------------|-----------------------|----------|------------|-------------|-----------|----------------|---------------|--------|-----|--|
| Relationship<br>Code | Waive All<br>Coverage | Reason   | First Name | Mid<br>Init | Last Name | Name<br>Suffix | Date Of Birth | Gender | SSN |  |
| <b>c</b> (i)         | ()                    | ()       | 1          | ()          | ()        | 1              | 1             | 1      | (i) |  |
| Employee             | D                     |          |            |             |           |                |               |        |     |  |

Clicking the **Green button** on the **Setup Form** navigates to the **Import Census Template** tab.

- A. Column headers are Read Only. Columns cannot be deleted or moved.
- B. Columns display/hide, and some dropdown list values, are determined by Setup Form values. See "Table 1" in Technical References for details.
- **C.** Row #3 **Relationship Code** value is defaulted to **Employee**. *Do not change this value.*
- **D. Starting from Row #3**, rows can be Inserted or Deleted as needed.

E. Zip code is required for all Employees. If source file has extended Zip Codes, paste in SCIT "as is". These values will be highlighted in yellow and on File > Save validation, only the first 5 numbers of the Zip Code will be saved.



- F. After entering in Zip Code, click the State from Zip button in State cell to populate the State for all members. State will fill in if there is no State code already.
- G. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. For DOB column over-age dependents (26 & over), the cells are highlighted in purple and 65 & over entries are highlighted in green for information purposes.
- H. When you type in a value and click Enter:
  - 1) If the value is invalid, an error message displays with Retry, Cancel and Help buttons.
  - 2) Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- I. Help icons and AutoFill buttons are available in the column headers.

### **Enter Census Data - Speed Jumps and Medicare**



**B.** Zip, State and Marital Status - allowed for Spouse and Dependents.

| Relationship Code  | Waive All<br>Coverage | Waive<br>Reason<br>Code | First Name | Mid Init | Last Name | AUTO<br>FILL State<br>from<br>zip | Zip Code | Home/Cell<br>Phone | Business Phone | Email Address | B<br>Marital Status |
|--------------------|-----------------------|-------------------------|------------|----------|-----------|-----------------------------------|----------|--------------------|----------------|---------------|---------------------|
| (i)                | í                     | i                       | í          | í        | ()        | í                                 | í        | i                  | (i)            | (j)           | (i)                 |
|                    |                       |                         |            |          |           |                                   |          |                    |                |               | Married             |
| Employee           | N                     |                         | John       |          | Doe       | IL                                | 60515    |                    |                |               |                     |
| Spouse             |                       |                         | Jane       |          | Doe       | IL                                | 60515    |                    |                |               |                     |
| Disabled Dependent |                       |                         | Peter      |          | Doe       | IL                                | 60515    |                    |                |               |                     |

**C.** Medicare Eligible – when Medicare Eligible is selected the Medicare HIC Number, Medicare Reason and Medicare Primary or Secondary are mandatory.

| Relationship Code         | Waive All<br>Coverage<br>(j) | Waive<br>Reason<br>Code<br>(j) | First Name | Mid Init | Last Name | Medicare<br>Eligible<br>(j | Medicare HIC<br>Number<br>(j | C<br>Medicare Reason | Medicare<br>Primary or<br>Secondary<br>i | Plan A Start<br>Date<br>i | Plan A End<br>Date | Plan B<br>Start Date<br>() | Plan B<br>End Date<br>(j |
|---------------------------|------------------------------|--------------------------------|------------|----------|-----------|----------------------------|------------------------------|----------------------|--|---------------------------|--------------------|----------------------------|--------------------------|
| Employee                  | N                            |                                | John       |          | Doe       | Y                          |                              |                      |  |                           |                    |                            |                          |
| Spouse                    |                              |                                | Jane       |          | Doe       | Y                          |                              |                      |  |                           |                    |                            |                          |
| <b>Disabled Dependent</b> |                              |                                | Peter      |          | Doe       | N                          |                              |                      |  |                           |                    |                            |                          |

- For Employment Status and Medicare Eligible columns, the cell value drives the display/hide behavior of the corresponding dependent data columns.
  - When you enter COBRA as the value in the Employment Status cell, additional COBRA columns will become available for completion. Similarly, entering IL Cont as the value will cause IL Continuee columns to display for completion.
  - A value of Y in the Medicare Eligible cell will cause Medicare columns to display. See "Table 2" in Technical References.
- Returning to the Group Information tab hides other tabs: Import Census Template tab, Error List tab and Help File tab.
  - To return to, and display the Import Census Template tab, click the Green button.
  - To return to, and display the Error List tab, click
     Green button and click File > Save.
  - To return to, and display the Help File tab, click the Help File tab.

#### SSN dashes

 If the source SSN value has dashes, paste into SCIT "as is". These values will be highlighted in yellow. On File > Save validation, dashes will be removed systematically.

#### Date values

- While typing dates include "/"
- If the date format in the source file is formatted with a different date format than MM/DD/YYYY, you can still copy and paste it into SCIT "as is". The date will be reformatted systematically to MM/DD/YYYY when you click File > Save.

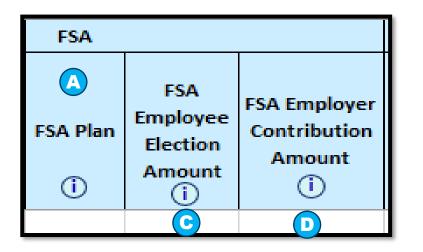
#### Text values

- If source values are longer than the expected length, they are truncated systematically when you click File > Save.
- Values can be copied and pasted as needed onto the Census columns.

**NOTE**: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- If copying data from an external source, please make sure that the source column format matches the format of the corresponding Import Census Template column.
- If copy/pasting data from an external source causes cells to lock in SCIT, click File > Save to unlock the cells.

### **Enter Census Data for FSA and HRA**



- A. Column headers are Read Only.
   Columns cannot be deleted or moved.
- B. Columns display/hide, and some dropdown list values, are determined by Setup Form values.
- C. FSA Employee Election Amount is required if FSA Plan selected.
- **D.** FSA Employer Contribution Amount is optional.

- The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch.
- When you type in a value and click Enter:
  - If the value is invalid, an error message displays with Retry, Cancel and Help buttons.
  - Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- Values can be copied and pasted as needed onto the Census columns.
  - NOTE: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.
  - If copying data from an external source, please make sure that the source column format matches the format of the corresponding Import Census Template column.
  - If copy/pasting data from an external source causes cells to lock in SCIT, click File > Save to unlock the cells.
- Help icons are available below the header name of each column. Clicking Help icon will move the cursor to that exact Column in the Enrollment Help File tab. Field requirements are listed in this section.

### Enter Census Data for Language, Race and Ethnicity

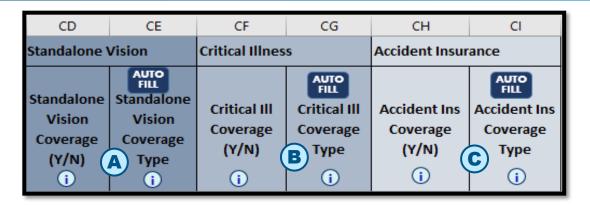
| Language             |             |              | Ethnicity      | Race        |        |        |        |        |
|----------------------|-------------|--------------|----------------|-------------|--------|--------|--------|--------|
| A<br>Native Language | B<br>Spoken | C<br>Written | D<br>Ethnicity | E<br>Race 1 | Race 2 | Race 3 | Race 4 | Race 5 |
|                      |             |              |                |             |        |        |        |        |

- A. Native Language is a mandatory field. The user can select a language from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UND (undetermined) upon validation.
- B. Spoken Language is a mandatory field. The user can select a language from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UND (undetermined) upon validation.
- C. Written Language is a mandatory field. The user can select a language from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UND (undetermined) upon validation.

- D. Ethnicity is a mandatory field. The user can select an Ethnicity from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UNK (unknown) upon validation.
- E. Race is a mandatory field. The user can select a Race from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UNK (unknown) upon validation.

**NOTE**: Race 1 field is mandatory. Additional Races can be added to Race 2 through Race 5 fields.

### Enter Census Data (New Ancillary Fields)



- A. Standalone Vision: These two columns are displayed when Employee Status is either Active or COBRA for all Divisions. They are also displayed for IL when Employee Status is Retired or IL Cont. They are also displayed for TX when Employee Status is TX Cont or TX Dependent Cont.
- B. Critical Illness: These two columns are displayed when the Employee Status is Active for all Divisions. If Critical Illness Coverage is set to Y, then either Standalone Vision or Accident Insurance must also be Y; otherwise, the two N cells are highlighted red. If data is entered and the Employee Status is not Active, the cells are highlighted yellow. The data will be removed once the user clicks the Save button (validation).
- C. Accident Insurance: These two columns are displayed when the Employee Status is Active for all Divisions. If Accident Insurance is set to Y, then either Standalone Vision or Accident Insurance must also be Y; otherwise, the two N cells are highlighted red. If data is entered and the Employee Status is not Active, the cells are highlighted yellow. The data will be removed once the user clicks the Save button (validation).

| Term Life                       |                             |                                  |  |                                       |                                 |                                       |                                     |                               |
|---------------------------------|-----------------------------|----------------------------------|--|---------------------------------------|---------------------------------|---------------------------------------|-------------------------------------|-------------------------------|
| A<br>Life Ins Coverage<br>(Y/N) | B<br>Employee<br>Basic Life | Dependent<br>Basic Life<br>(Y/N) | D<br>Spouse<br>Dependent<br>Basic Life | E<br>Child<br>Dependent<br>Basic Life | F<br>Supplemental<br>Life (Y/N) | G<br>Employee<br>Supplemental<br>Life | H<br>Spouse<br>Supplemental<br>Life | Child<br>Supplemental<br>Life |
| 0                               | 0                           | 0                                | 0                                      | 0                                     | 0                               | 0                                     | 0                                   | 0                             |

- A. Life Ins Coverage (Y/N): Does this Employee have Life. If "Y", then B thru I can be filled, otherwise no data allowed in B thru I.
- B. Employee Basic Life: This will have drop down values from the Group Information Tab. If the class selected Is Salary Based, then Salary is mandatory
- C. Dependent Basic Life (Y/N): Does the Spouse/Child have Dependent Life. If "Y", then either Spouse or Child must have a value.
- D. Spouse Dependent Basic Life: Dropdown of No Coverage and \$10,000.
- E. Child Dependent Basic Life: Dropdown of No Coverage and \$5,000.
- F. Supplemental Life (Y/N): Does the Employee/Spouse/Child have Supplemental Life. If "Y", then Employee must have a value.
- G. Employee Supplemental Life: Dropdown of \$10,000 to \$500,000.
- H. Spouse Supplemental Life: Dropdown of No Coverage to \$150,000. Spouse's amount can not be over 50% of the Employee amount.
- I. Child Supplemental Life: Dropdown of No Coverage and \$10,000.

### Enter Census Data (STD and LTD)

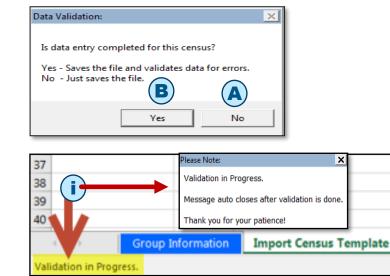
| STD  |                                    | LTD  |                                   | Salary             |
|--|------------------------------------|--|-----------------------------------|--------------------|
| A<br>Short Term<br>Disability<br>(Y/N)<br>(j | B<br>Short Term<br>Disability<br>i | C<br>Long Term<br>Disability<br>(Y/N)<br>i | D<br>Long Term<br>Disability<br>i | Employee<br>Salary |

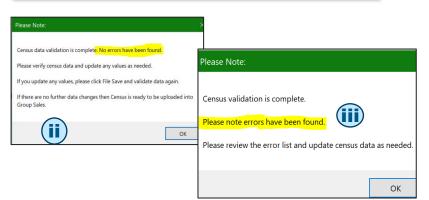
- A. Short Term Disability (Y/N): Does the user have Short Term Disability (Y/N).
- **B.** Short Term Disability : If previous field is "Y" then select from the drop down one of the classes entered on the Group Information Tab.
- **C.** Long Term Disability (Y/N): Does the user have Long Term Disability (Y/N).
- **D.** Long Term Disability : If previous field is "Y" then select from the drop down one of the classes entered on the Group Information Tab.
- E. Employee Salary: If Employee Basic Life selected class Is Salary Based and/or STD and/or LTD is selected then Salary is mandatory.

### **Data Validation**

Once data entry is complete, click **File > Save** to validate the Census data. A **pop-up box** will display: **Is data entry completed for this Census?** with **Yes** and **No** buttons.

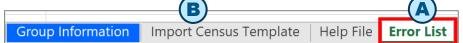
- A. Click No if you want to save existing data and return to complete the Census entry later.
   NOTE: Validation rules do not run.
- B. Click Yes if Census entries are complete. Existing data is saved. If values are blank in columns where the AutoFill feature is available, a default value will be entered systematically. Final validation rules will run.
  - i. Validation In Progress indicators will display:
    - Excel Status bar (bottom left corner)
    - Validation in Progress pop-up box
  - ii. If no errors are found, confirmation box displays and completed Census can be processed per current business process.
  - iii. If there are any errors, a message box displays indicating that errors have been found. Click OK.





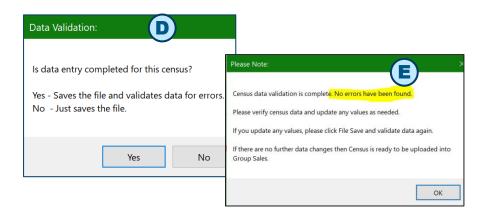
### **Data Validation Error List**

- A. If there are data errors, the Error List tab will display:
  - In Cell column specifies the cell location of the error.
  - Error Description column specifies the column and the nature of the error.
- B. To update the values, click the Import Census Template tab. Change the values as needed. You can toggle between the Error List and Import Census Template tabs.
- C. Once you have corrected any errors, validate data again by clicking File > Save.
- D. Select Yes in the Is data entry completed for this census? message box.
- E. If no errors are found, a confirmation box displays and completed Census can be processed per current business process.



#### In Cell Error Description

| C7  | Relationship Code is required.                                   |
|-----|--|
| D8  | Gender is required for Employee, Spouse and Dependent(s).        |
| E8  | Date of Birth is required for Employee, Spouse and Dependent(s). |
| C9  | Relationship Code is required.                                   |
| D10 | Gender is required for Employee, Spouse and Dependent(s).        |
| E10 | Date of Birth is required for Employee, Spouse and Dependent(s). |
| D11 | Gender is required for Employee, Spouse and Dependent(s).        |
| E11 | Date of Birth is required for Employee, Spouse and Dependent(s). |
| D12 | Gender is required for Employee, Spouse and Dependent(s).        |
| E12 | Date of Birth is required for Employee, Spouse and Dependent(s). |
| C13 | Relationship Code is required.                                   |
| D14 | Gender is required for Employee, Spouse and Dependent(s).        |
| E14 | Date of Birth is required for Employee, Spouse and Dependent(s). |



### On Successful Validation, Upload SCIT into Small Group & Middle Market Enrollment Tool

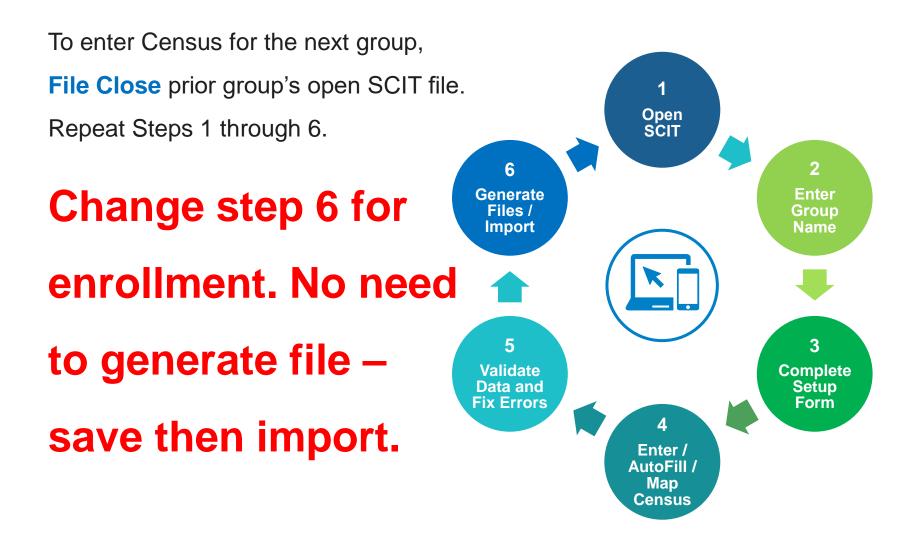
|                          |   |                           | <b>⊕</b> ∀=                      |                     |                               |                       |
|--------------------------|---|---------------------------|----------------------------------|---------------------|-------------------------------|-----------------------|
| Account Information      | Additional Information  | Plan Selections           | Member Census                    | Rates               | Account Summary               | Release for Enrollmen |
|                          |   |                           |                                  |                     |                               | _                     |
| Member Census            |   |                           |                                  |                     |                               |                       |
| Previous                 |   |                           |                                  |                     |                               | (B) Continue          |
| Census Count: 5          | Add Member  |                           |                                  |                     | Export Census                 | Import Census 2       |
|                          |   |                           |                                  |                     |                               |                       |
| Import Census            |   |                           |                                  |                     |                               |                       |
| Download the Census Imp  | ort Template or view an example   | of a formatted import fil | e. Please refer to the Help file | for additional deta | ails regarding the Import Cer | isus spreadsheet.     |
| Steps to save the Impo   |   |                           |                                  |                     |                               |                       |
|                          | port Template link and Save the fi<br>port Template, from the saved loc |                           | enerista Division from the dee   | n dawa antiana (    | lick Continue                 |                       |
| 3. Save to your desktop. |   |                           | ropriate Division from the dro   | p down options. C   | aick Continue.                |                       |
| 4. The Census Import Ten | nplate 📕 )ready to input the ce   | nsus information.         |                                  |                     |                               | ~                     |
| Select File to uploa     | d: C:\Users\U344541\De: Bro   | wse C                     |                                  |                     |                               | H                     |
|                          | ts. Do you wish to overwrite or   |                           | g census?                        |                     |                               | Load File             |
|                          | on will replace previously entered o                                    |                           |                                  |                     |                               |                       |
| Append - This option     | will add to existing census informa                                     | ation                     |                                  |                     |                               |                       |

In SCIT, once Census data is validated and no errors are found, the Census is ready to be uploaded into Small Group & Middle Market Enrollment Tool.

### The upload steps have not changed.

- A. In the Small Group & Middle Market Enrollment Tool, navigate to the Group's Member Census page.
- B. Click the Import Census button.
- C. When the Import Census pops up, click Browse.
- D. Navigate to the folder that has SCIT with the group's filename.

- E. Select the file and click **Open**.
- F. Filename displays in the Select File to upload box.
- G. Overwrite existing Census information is selected by default. If needed, select
   Append radio button to add to existing Census information.
- H. Click the Load File button.



### Middle Market Enrollment Census Template

### **Open SCIT and Save Under Group Name**

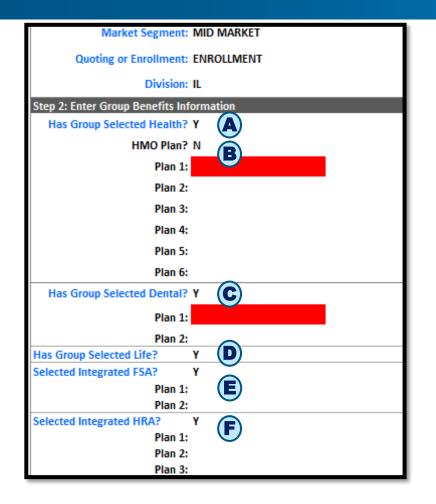
B

SECURITY WARNING Macros have been disabled.
 Enable Content

| Ir                              | mport Census Template  |
|---------------------------------|--|
| Cen                             | nsus Template Setup Form   |
| Step 1: Please Make a Selection | ,  |
| Market Segment:                 | Required: Please select a value.   |
| Quoting or Enrollment:          | Microsoft Excel  |
| Division:<br>                   | Please enter the Group Name. Census template<br>will be saved under this group name along with<br>date and time stamp.<br>Please DO NOT enter space or special characters.<br>Record 100<br>CensusToolvXX - Group Name • |
| e Home Insert Draw Page Layout  | Formulas Data Revier ew Developer Help Acrobat   |
| - i × √ fr                      |  |
| A B                             | C D E  |
|                                 | Smart Census Import Tool<br>Setup Form   |
| Step 1: Please Make a Select    | Hover over RED Tria  |
|                                 |  |
| Market Segmen                   |  |
| Quoting or Enrollment           | t:   |
| Divisior                        | n:   |

- A. From Excel menu, select File > Open and navigate to the folder where SCIT is saved, select SCIT and click Open.
- B. On File > Open, click Enable Content button. Skip this step if macros are enabled through File > Options menu. Please see "Enable Macros" in Technical References for instructions.
- **C.** In the pop-up box, type in the **Group Name** and click **OK**. Do not include spaces or any special characters.
- D. Select a Folder to save the Group's Census, and click OK.
- E. The file is saved under the group's name along with the date and time stamp.
  - Original SCIT file stays intact and is not overwritten.
- F. SCIT Setup Form will display.
  - Select Segment: SMALL GROUP OR MID MARKET
  - Select Enrollment
  - Select a **Division** from dropdown list.

### **Complete Setup Form**



Complete the required fields highlighted in red.

- A. Has Group Selected Health? Select Y or N, if Y, add Plan(s).
- B. HMO Plan? Select Y or N default N. NOTE: If HMO is Y, PCP number is required for EPO plans.
- C. Has Group Selected Dental? If Y, add Plan(s).

#### **NOTE on Plans:**

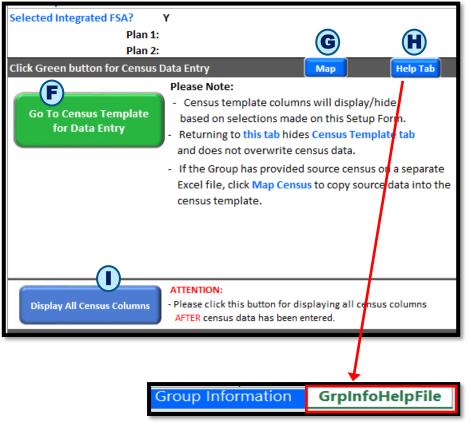
- When Plan codes are changed in Setup Form, the old codes will be highlighted in yellow in the Import Census Template tab.
- SCIT only validates the Plan code has been entered. It does not check against the Small Group & Middle Market Enrollment Tool to validate that an eligible Plan code has been entered.
- When Plan codes are changed in the Setup Form, the old codes will be highlighted in yellow in the Import Census Template tab.
- D. Has Group Selected Life?
- E. Selected Integrated FSA? If Y, add Plan(s).
- F. Selected Integrated HRA? If Y, add Plan(s).

#### Setup Form values are used to:

- Display/hide Census columns in the Import Census Template tab.
- Display dropdown values for some columns based on **Division**.

### **Complete Setup Form**

- F. Click the Green button to navigate to the Import Census Template for manual data entry.
- **G.** Click **Map** button if you received the Census from the group on a separate spreadsheet (Source).
  - This feature will enable you to copy and map the Source columns to the Template columns. After columns are mapped, data will be copied over to the Import Census Template systematically per the mapping.
- H. Click the Help Tab button to navigate to the GrpInfoHelpFile tab. This tab has detailed specifications for all the entries on the Group Information tab.
- I. Click Blue button to display all Census columns on the Import Census Template.



- A. Click Map button if you have Census on a separate spreadsheet from the group.
- **B.** Source Census From The Group worksheet (tab) displays along with an Instructions box.
- **C.** Copy and paste Census information from the **Source** spreadsheet to this worksheet.

**NOTE**: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- There should only be one header row.
- Header row and data should not have merged cells.
- Make sure there are no blank rows OR columns in between the data.
- D. Click Yes to proceed to the Census Mapping tab after pasting the Source Census.
- E. Click Cancel to skip Map Census feature and go to the Census Template.

|           | ensus Tem<br>Data Entry  | plate<br>-  | based on<br>Returning<br>and does<br>If the Gro  | emplate co<br>selections<br>g to this tak<br>not overwr<br>up has pro<br>click Map                         |   | his Setup<br>isus Temp<br>data.<br>ce census | Form.       |                  |      |
|-----------|--|---|--|--|---|--|-------------|------------------|------|
| Last Name | First<br>Name  | Relationsh<br>ip  | Gender   | Date of<br>Birth   | Type of<br>Enrollmen<br>t                                   | State  | Retiree     | Annual<br>Salary | Life |
| Smith     | John   | Employee  | F  | *****  | EF  | IL   | N           | 960000           |      |
| Smith     | Emily  | Spouse  | М  | *****  |   |  |             |                  |      |
| Smith     | Rose   | Dependent   | F  | ******   |   |  |             |                  |      |
| Smith     | Jack   | Dependent   | м  | ******   |   |  |             |                  |      |
| Van       | <b>F(C)</b>  | Employee  | м  | ******   | EO  | IL   | N           | 645854           |      |
|           | Source<br>Make !<br>Heade<br>Make !<br>2) Click Ye:<br>Or Cli<br>ff using ma<br>a) Erase | d paste th<br>Census Fro<br>sure there<br>r row and d<br>sure there<br>s to procee<br>ck Cancel t<br>upping feat<br>existing cc<br>at Steps 1 | m The Gro<br>is only 1 l<br>data shou<br>are no bk<br>ed to Cens<br>to skip this<br>ure more<br>ensus on t | oup tab.<br>header rov<br>Ild not hav<br>ank rows/<br>sus Mappir<br>s step and<br>than 1 tim<br>the Source | v.<br>re merged<br>columns in<br>I go to Cen<br>I go to Cen | cells.<br>between<br>isus Temp<br>m The C    | ı the data. |                  |      |

**NOTE:** If using mapping feature more than once:

- Delete the existing Census on the Source Census From The Group worksheet (tab).
- Repeat steps C and D listed above.

| A |    | ACA Small Group Enrollment<br>Import Census Template<br>Columns | Map Group's Source<br>Census Columns<br>(Select from drop down list) | Source Census<br>Column Letter<br>(For Information<br>Only) | Mapping Source Columns to Import Census Template Columns   |
|---|----|---|--|---|--|
|   | 2  | Group Information Colu  |  |   |  |
|   | 3  | Relationship Code DDL   | Relationship   | D   | Column A has column headers from the Import Census Template.<br>Helpful Hint: Click "+/-" to the left of row numbers to expand/collapse rows as needed.  |
| ÷ | 4  | Waive All Coverage DDL  | waive Coverage   | E   | Column B has a drop down list with values which are column headers from the source file. Column C is for informational purpose only.   |
| ÷ | 5  | Waive Reason Code DDL   | Waive Reson  | F   | Steps for Mapping: Copy Mapped Cancel  |
|   | 6  | First Name  | First Name   | с   | 1) In Column B, select a value from the drop down list that corresponds to the value in Column A.  |
|   | 7  | Mid Init  | Middle Initial   | в   | Note: Import Template Columns with a drop down list are denoted by <sup>DDL</sup> .  |
|   | 8  | Last Name   | Last Name  | А   | If columns with DDL are mapped, the value on the source file must match the values in the drop down list.<br>On the Import Template, File Save data validation will erase values which do not match the drop down list.                            |
| ÷ | 9  | Name Suffix   |  |   | If mapping multiple times, Column B values will be stored from previous time. Cells with values in Column B that do not match<br>the Source Census Header will be highlighted in Yellow. Please update selection as needed for the current mapping |
| ÷ | 10 | Date Of Birth   | Date Of Birth  | н   | 2) Click Copy Mapped Columns button to copy the mapped source columns systematically to Import Census Template tab.  |
| ÷ | 11 | Gender DDL  | Gender   | G   | 3) Click Cancel button to skip the mapping and go to Import Census Template tab to enter census.   |
| · | 12 | SSN   | SSN  | T   |  |
|   | 12 | Address 1   | Home Address   | J   |  |

### A. Census Mapping tab displays.

- Column A displays column headers from the ACA Small Group / Mid Market Enrollment Import Census Template Columns.
- Column B has a dropdown list with values which are column headers from the source file.
- Column C is for information purpose only.
- Instructions display to the right.
- **B.** In **Column B**, select a value from the dropdown list that corresponds to the value in Column A.
- C. Click the Copy Mapped Columns button to copy the mapped source columns systematically to the Import Census Template tab.
  - Click the **Cancel** button to skip the mapping and go to **Import Census Template** tab to enter Census.

| Column C is for informati  | ional purpose only.  |                        |  |  |  |  |  |  |  |  |
|--|--|------------------------|--|--|--|--|--|--|--|--|
| Steps for Mapping:   |  | Copy Mapped<br>Columns |  |  |  |  |  |  |  |  |
| 1) In Column B, select a   | 1) In Column B, select a value from the drop down list that corresponds to the value in Column A.  |                        |  |  |  |  |  |  |  |  |
| Note: Import Temp  | late Columns with a drop down list are denoted by DDL .  |                        |  |  |  |  |  |  |  |  |
| If columns w<br>On the Impo<br>If mapping multiple t<br>the Source Censu<br>2) Click Copy Mapped<br>3) Click Cancel button t | Warning         Data exists in the census template. Proceeding with mapping will WIPE OUT all the data.         Yes - Proceed with mapping; any existing census data in the template will be WIPED OUT and census information will be copied over to the template from the Source tab per mapping.         No - Return to census template without mapping; any existing data in the census will stay intact and will not be wiped out. Information from the Source tab will NOT be copied over to the template.         Yes       No | 15                     |  |  |  |  |  |  |  |  |

D. Click Yes to proceed with mapping. If data exists on the Census Template, a Warning message displays.

**NOTE**: Any existing Census data in the Import Census Template will be WIPED OUT and the Census information will be copied over to the Template from the Source tab per mapping.

- Mapped data is systematically copied over to the Import Census Template.
- Complete Census entry as needed.
- E. Click No to return to the Import Census Template without mapping. Existing data will not be overwritten and will remain unchanged.

| General Information  |                              |                              |            |             |           |                |                      |        |            |  |
|----------------------|------------------------------|------------------------------|------------|-------------|-----------|----------------|----------------------|--------|------------|--|
| Relationship<br>Code | Waive All<br>Coverage<br>(i) | A<br>Waive<br>Reason<br>Code | First Name | Mid<br>Init | Last Name | Name<br>Suffix | Date Of Birth<br>(i) | Gender | SSN<br>(î) |  |
| Employee             | D                            |                              | 0          |             | 0         |                | <u> </u>             |        | <u> </u>   |  |

Clicking the **Green button** on the **Setup Form** navigates to the **Import Census Template** tab.

- A. Column headers are Read Only. Columns cannot be deleted or moved.
- B. Columns display/hide, and some dropdown list values, are determined by Setup Form values. See "Table 1" in Technical References for details.
- **C.** Row #3 **Relationship Code** value is defaulted to **Employee**. *Do not change this value.*
- **D. Starting from Row #3**, rows can be Inserted or Deleted as needed.

E. Zip code is required for all Employees. If source file has extended Zip Codes, paste in SCIT "as is". These values will be highlighted in yellow and on File > Save validation, only the first 5 numbers of the Zip Code will be saved.



- F. After entering in Zip Code, click the State from Zip button in State cell to populate the State for all members. State will fill in if there is no State code already.
- G. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. For DOB column over-age dependents (26 & over), the cells are highlighted in purple and 65 & over entries are highlighted in green for information purposes.
- H. When you type in a value and click Enter:
  - 1) If the value is invalid, an error message displays with **Retry**, **Cancel** and **Help** buttons.
  - 2) Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- I. Help icons and AutoFill buttons are available in the column headers.

### **Enter Census Data - Speed Jumps and Medicare**



**B.** Zip, State and Marital Status - allowed for Spouse and Dependents.

| Relationship Code  | Waive All<br>Coverage | Waive<br>Reason<br>Code | First Name | Mid Init | Last Name | AUTO<br>FILL State<br>from<br>zip<br>State | Zip Code | Home/Cell<br>Phone | Business Phone | Email Address | B<br>Marital Status |
|--------------------|-----------------------|-------------------------|------------|----------|-----------|--|----------|--------------------|----------------|---------------|---------------------|
| (j                 | í                     | i                       | (i)        | i        | 0         | i  | i        | (i)                | (j)            | (j)           | i                   |
|                    |                       |                         |            |          |           |  |          |                    |                |               | Married             |
| Employee           | N                     |                         | John       |          | Doe       | IL   | 60515    |                    |                |               |                     |
| Spouse             |                       |                         | Jane       |          | Doe       | IL   | 60515    |                    |                |               |                     |
| Disabled Dependent |                       |                         | Peter      |          | Doe       | IL   | 60515    |                    |                |               |                     |

**C.** Medicare Eligible – when Medicare Eligible is selected the Medicare HIC Number, Medicare Reason and Medicare Primary or Secondary are mandatory.

| Relationship Code  | Waive All<br>Coverage<br>(j) | Waive<br>Reason<br>Code<br>(j) | First Name | Mid Init | Last Name | Medicare<br>Eligible<br>(j) | Medicare HIC<br>Number<br>(j | C<br>Medicare Reason | Medicare<br>Primary or<br>Secondary<br>i | Plan A Start<br>Date<br>i | Plan A End<br>Date<br>1 | Plan B<br>Start Date<br>() | Plan B<br>End Date<br>i |
|--------------------|------------------------------|--------------------------------|------------|----------|-----------|-----------------------------|------------------------------|----------------------|--|---------------------------|-------------------------|----------------------------|-------------------------|
| Employee           | N                            |                                | John       |          | Doe       | Y                           |                              |                      |  |                           |                         |                            |                         |
| Spouse             |                              |                                | Jane       |          | Doe       | Y                           |                              |                      |  |                           |                         |                            |                         |
| Disabled Dependent |                              |                                | Peter      |          | Doe       | N                           |                              |                      |  |                           |                         |                            |                         |

- For Employment Status and Medicare Eligible columns, the cell value drives the display/hide behavior of the corresponding dependent data columns.
  - When you enter COBRA as the value in the Employment Status cell, additional COBRA columns will become available for completion. Similarly, entering IL Cont as the value will cause IL Continuee columns to display for completion.
  - A value of Y in the Medicare Eligible cell will cause Medicare columns to display. See "Table 2" in Technical References.
- Returning to the Group Information tab hides other tabs: Import Census Template tab, Error List tab and Help File tab.
  - To return to, and display the Import Census Template tab, click the Green button.
  - To return to, and display the Error List tab, click
     Green button and click File > Save.
  - To return to, and display the Help File tab, click the Help File tab.

#### SSN dashes

 If the source SSN value has dashes, paste into SCIT "as is". These values will be highlighted in yellow. On File > Save validation, dashes will be removed systematically.

#### Date values

- While typing dates include "/"
- If the date format in the source file is formatted with a different date format than MM/DD/YYYY, you can still copy and paste it into SCIT "as is". The date will be reformatted systematically to MM/DD/YYYY when you click File > Save.

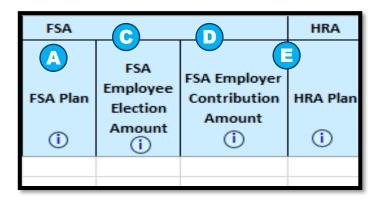
#### Text values

- If source values are longer than the expected length, they are truncated systematically when you click File > Save.
- Values can be copied and pasted as needed onto the Census columns.

**NOTE**: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.

- If copying data from an external source, please make sure that the source column format matches the format of the corresponding Import Census Template column.
- If copy/pasting data from an external source causes cells to lock in SCIT, click File > Save to unlock the cells.

### **Enter Census Data for FSA and HRA**



- A. Column headers are Read Only.
   Columns cannot be deleted or moved.
- B. Columns display/hide, and some dropdown list values, are determined by Setup Form values.
- C. FSA Employee Election Amount is required if FSA Plan selected.
- **D.** FSA **Employer Contribution Amount** is optional.
- E. HRA Plan column will display only for Middle Market.

- The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch.
- When you type in a value and click Enter:
  - If the value is invalid, an error message displays with Retry, Cancel and Help buttons.
  - Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- Values can be copied and pasted as needed onto the Census columns.
  - NOTE: Paste copied data as VALUES to avoid overwriting Excel formatting via Paste Special.
  - If copying data from an external source, please make sure that the source column format matches the format of the corresponding Import Census Template column.
  - If copy/pasting data from an external source causes cells to lock in SCIT, click File > Save to unlock the cells.
- **Help** icons are available below the header name of each column. Clicking Help icon will move the cursor to that exact Column in the Enrollment Help File tab. Field requirements are listed in this section.

### Enter Census Data for Language, Race and Ethnicity

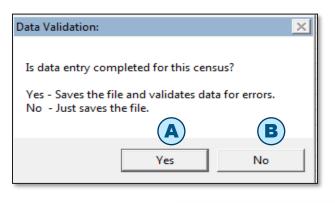
| Language             |             |              | Ethnicity | Race        |        |        |        |        |
|----------------------|-------------|--------------|-----------|-------------|--------|--------|--------|--------|
| A<br>Native Language | B<br>Spoken | C<br>Written | Ethnicity | E<br>Race 1 | Race 2 | Race 3 | Race 4 | Race 5 |
|                      |             |              |           |             |        |        |        |        |

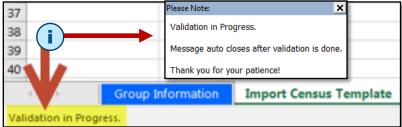
- A. Native Language is a mandatory field. The user can select a language from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UND (undetermined) upon validation.
- B. Spoken Language is a mandatory field. The user can select a language from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UND (undetermined) upon validation.
- C. Written Language is a mandatory field. The user can select a language from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UND (undetermined) upon validation.

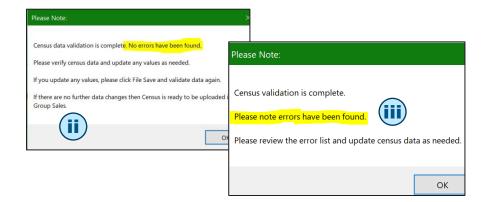
- D. Ethnicity is a mandatory field. The user can select an Ethnicity from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UNK (unknown) upon validation.
- E. Race is a mandatory field. The user can select a Race from the drop down, map data over or paste copied data as VALUES. If field remains blank, it will default to UNK (unknown) upon validation.

**NOTE**: Race 1 field is mandatory. Additional Races can be added to Race 2 through Race 5 fields.

### **Data Validation**







Once data entry is complete, click **File > Save** to validate the Census data. A **pop-up box** will display: **Is data entry completed for this Census?** with **Yes** and **No** buttons.

- A. Click Yes if Census entries are complete. Existing data is saved. If values are blank in columns where the AutoFill feature is available, a default value will be entered systematically. Final validation rules will run.
- B. Click No if you want to save existing data and return to complete the Census entry later.
   NOTE: Validation rules do not run.
  - i. Validation In Progress indicators will display:
    - Excel Status bar (bottom left corner)
    - Validation in Progress pop-up box
  - ii. If no errors are found, confirmation box displays and completed Census can be processed per current business process.
  - iii. If there are any errors, a message box displays indicating that errors have been found. Click OK.

### **Data Validation Error List**

В



Import Census Template

|           | <u>    (A)  </u> |
|-----------|------------------|
| Help File | Error List       |

| In Cell | Error Description        |  |
|---------|--------------------------|--|
| C7      | Relationship Code        | is required.                                 |
| D8      | Gender is required       | for Employee, Spouse and Dependent(s).       |
| E8      | Date of Birth is red     | uired for Employee, Spouse and Dependent(s). |
| C9      | <b>Relationship Code</b> | is required.                                 |
| D10     | Gender is required       | d for Employee, Spouse and Dependent(s).     |
| E10     | Date of Birth is rec     | uired for Employee, Spouse and Dependent(s). |
| D11     | Gender is required       | d for Employee, Spouse and Dependent(s).     |
| E11     | Date of Birth is red     | uired for Employee, Spouse and Dependent(s). |
| D12     | Gender is required       | d for Employee, Spouse and Dependent(s).     |
| E12     | Date of Birth is red     | uired for Employee, Spouse and Dependent(s). |
| C13     | Relationship Code        | is required.                                 |
| D14     | Gender is required       | d for Employee, Spouse and Dependent(s).     |
| E14     | Date of Birth is red     | uired for Employee, Spouse and Dependent(s). |
|         |                          |  |

| Data Validation:   |   |
|--|---|
| Is data entry completed for this census?<br>Yes - Saves the file and validates data for errors.<br>No - Just saves the file. | Please Note:<br>Census data validation is complete. No errors have been found.<br>Please verify census data and update any values as needed.<br>If you update any values, please click File Save and validate data again. |
| Yes No   | If there are no further data changes then Census is ready to be uploaded into<br>Group Sales.   |
|  | ОК  |

- A. If there are data errors, the Error List tab will display:
  - In Cell column specifies the cell location of the error.
  - Error Description column specifies the column and the nature of the error.
- B. To update the values, click the Import Census Template tab. Change the values as needed. You can toggle between the Error List and Import Census Template tabs.
- C. Once you have corrected any errors, validate data again by clicking File > Save.
- D. Select Yes in the Is data entry completed for this census? message box.
- E. If no errors are found, a confirmation box displays and completed Census can be processed per current business process.

### **Generate Automation File for Middle Market**

### Important: Before generating the automation file, be sure to run data validation.

| Q Search/Replace           |   |   |
|----------------------------|---|---|
| Contracter Automation File | E Generate Billing Category File for Selected State | 📑 Generate Product Category File for Selected State |
|                            |   |   |
|                            | Custom Toolbars                                     |   |

| Please Select | B                 |             |
|---------------|-------------------|-------------|
| Does the Gr   | oup cover Domesti | c Partners? |
|               | Yes               | No          |

| Microsoft Excel  |                 | >                  |
|--|-----------------|--------------------|
| Mid Market Enrollment extract has been generat<br>a separate Excel Window. | ed. Extract wil | ll be displayed in |
|  |                 | ОК                 |

- A. From Excel Menu bar, click Add-ins option, then click
   Generate Automation file OR use the keyboard shortcut Ctrl
   + Shift + I.
- B. Does Group cover Domestic Partners? message box displays along with Yes and No buttons.
  - C. If Yes button is selected, in the automation extract any
     DP (Domestic Partner) Relationship Code values will be highlighted in yellow for internal informational use.
  - D. Confirmation box displays after the file has been generated. Click OK button to return to the Import Census Template.
- E. Generated file will be open in a separate Excel window and will be stored in the same folder as the Group's SCIT file with date and time stamp.
- F. If file is generated multiple times, a new file will be generated each time along with date and time stamp. The prior generated file(s) will not be overwritten.

# Generate Billing Category and Product Category File for Middle Market Enrollment



**NOTE**: This extract can be generated as needed.

- A. From Excel Menu bar, click Add-ins option then click Generate Billing Category File.
- B. From Excel Menu bar, click Add-ins option then click Generate Product Category File.
- **C.** A separate file will be generated that lists enrolling Subscribers with Billing Categories.
- D. Confirmation box displays after the file has been generated. Click OK button to return to the Census Template.
- E. Generated file will be open in a separate Excel window and will be stored in the same folder as the Group's SCIT file with date and time stamp.
- **F.** If file is generated multiple times, a new file will be generated each time along with date and time stamp. The prior generated file(s) will not be overwritten.

### On Successful Validation, Upload SCIT into Small Group & Middle Market Enrollment Tool

|                          |   |                           | <b>⊕</b> ⊠=                      |                     |                              |                       |
|--------------------------|---|---------------------------|----------------------------------|---------------------|------------------------------|-----------------------|
| Account Information      | Additional Information  | Plan Selections           | Member Census                    | Rates               | Account Summary              | Release for Enrollmen |
|                          |   |                           |                                  |                     |                              |                       |
| Member Census            |   |                           |                                  |                     |                              |                       |
| Previous                 |   |                           |                                  |                     |                              | B                     |
| Census Count: 5          | Add Member  |                           |                                  |                     | Export Census                | Import Census 2       |
|                          |   |                           |                                  |                     |                              |                       |
| Import Census            |   |                           |                                  |                     |                              |                       |
| Download the Census Imp  | ort Template or view an example   | of a formatted import fil | e. Please refer to the Help file | for additional deta | ails regarding the Import Ce | nsus spreadsheet.     |
| Steps to save the Impo   | rt Census Template:   |                           |                                  |                     |                              |                       |
|                          | port Template link and Save the fi<br>port Template, from the saved loc |                           | propriate Division from the dro  | n down options. C   | lick Continue                |                       |
| 3. Save to your desktop. |   |                           | stophate presion from the dro    | p down options, c   | anex continues               |                       |
| 4. The Census Import Ten | iplate (F)ready to input the ce   | nsus information.         |                                  |                     |                              | $\frown$              |
| Select File to upload    | d: C:\Users\U344541\De: Bro   | wse C                     |                                  |                     |                              | H                     |
| A concue already exist   | s. Do you wish to overwrite or  | append to the existin     | ig census?                       |                     |                              | Load File             |
|                          | n will replace previously entered of                                    |                           |                                  |                     |                              |                       |
| Append - This option     | will add to existing census informa                                     | ition                     |                                  |                     |                              |                       |

In SCIT, once Census data is validated and no errors are found, the Census is ready to be uploaded into Small Group & Middle Market Enrollment Tool.

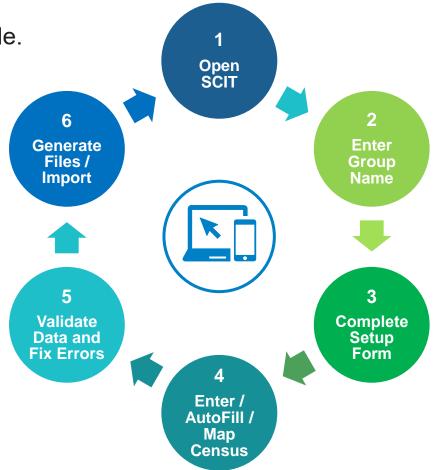
### The upload steps have not changed.

- A. In the Small Group & Middle Market Enrollment Tool, navigate to the Group's Member Census page.
- B. Click the Import Census button.
- C. When the Import Census pops up, click Browse.
- D. Navigate to the folder that has SCIT with the group's filename.

- **E.** Select the file and click **Open**.
- F. Filename displays in the Select File to upload box.
- G. Overwrite existing Census information is selected by default. If needed, select
   Append radio button to add to existing Census information.
- H. Click the Load File button.

### **Enter Census for the Next Group**

To enter Census for the next group, **File Close** prior group's open SCIT file. Repeat Steps 1 through 6.



#### **Technical References**

### **Enable Macros**

If **Enable Macros** is not enabled each time SCIT is opened, you will need to click the **Enable Content** button to use tool.

Once Macros have been enabled the first time, you will not need to click the **Enable Content** button each time SCIT is opened.

- A. From Excel menu, select File > Options.
- B. From Excel's Options box, select
   Trust Center and then click on Trust
   Center Settings.
- C. From Trust Center box, select Macro Settings. Then, select the checkbox for Enable all macros.



| Trust Center            |   |
|-------------------------|---|
| Trusted Publishers      | Macro Settings  |
| Trusted Locations       |   |
| Trusted Documents       | <ul> <li>Disable all macros without notification</li> </ul>   |
| T                       | Disable all macros with notification  |
| Trusted Add-in Catalogs | <ul> <li>Disable all macros except digitally signed macros</li> </ul>   |
| Add-ins 🦳 🕇             | Image: Second |
| ActiveX Settings        | Developer Macro Settings  |
| Macro Settings          | Trust access to the VRA project object model  |

WARNING: Once this option is turned on, open files with macros ONLY from a trusted source.

Throughout last 2023, Microsoft pushed out an updates to disable macros for security purposes. These updates disabled any macros contained in files downloaded from the internet or attached to emails. As a result, some users (depending on their Office version), need to remove the mark of the web due to the Security Risk below. If you see this message, follow the instructions on the next slide "Remove Mark of the Web"..

SECURITY RISK Microsoft has blocked macros from running because the source of this file is untrusted.

Learn More

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These instructions are to be followed after a new version of SCIT is downloaded. Each time a new SCIT version is downloaded, the process will need to be repeated.

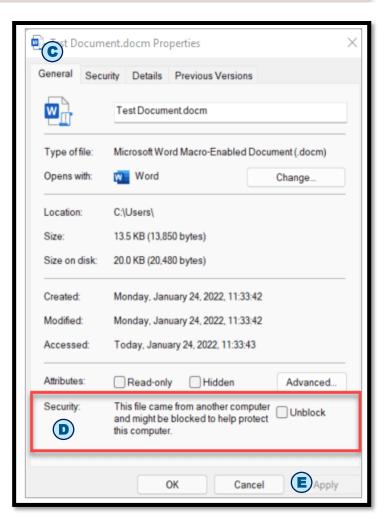
**NOTE**: BCBS has no control over this security update from Microsoft. Additional information on update can be found via link: <u>Macros from the internet will be blocked by default in</u> <u>Office</u>.

### Macros – Remove Mark of the Web (Instructions)

SECURITY RISK Microsoft has blocked macros from running because the source of this file is untrusted.

For an individual file, such as a file downloaded from an internet location or an email attachment the user has saved to their local device, the simplest way to lock macros is to remove Mark of the Web.

- A. Save file to local device.
- B. Right-click on the file and select Properties from dropdown menu.
- C. Select the General tab.
- D. Under the Security section, select the Unblock checkbox.
- E. Click Apply button.



X

Learn More

### **Freeze Panes, Filter and Sort Features**

# A. Freeze Panes as needed to make data entry easier.

- Click the first cell in the range you want to freeze.
- From Excel menu select View, then click Freeze Panes.
- Rows and columns before the Freeze Pane will be visible as you scroll through the rest of the columns and/or rows.
- To remove, select View, Freeze Panes and Unfreeze Panes.

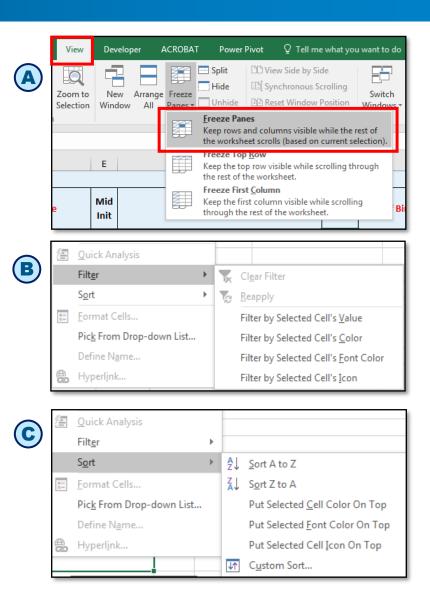
#### B. Filter Census data as needed.

- Click in the cell, then right-click, and select Filter.
- Select a Filter option as needed.
- Apply and clear the Filters as needed.

**NOTE**: Even when the **Filters** are cleared the filter arrows will display. They will reset systematically and will not be displayed after you select **File > Save**.

#### C. Sort Census data as needed.

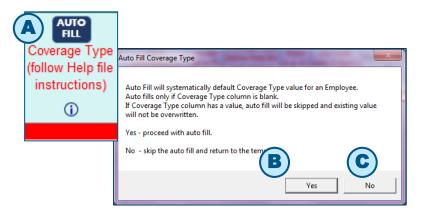
- Click in the cell, then right click, and select Sort.
- Select Sort option as needed.
- Be sure to highlight all the data rows, columns A through BK.
- WARNING: If column/row range is not selected correctly and Sort is applied, data will become jumbled.
- Sort functionality is NOT available on the Error List tab.

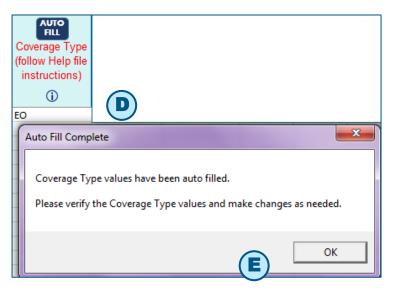


# AutoFill Feature

**AutoFill** feature is available for select columns where **AutoFill** button is displayed in the header.

- A. Click AutoFill. Message box displays with information regarding the AutoFill for the column along with Yes and No buttons.
- B. Click Yes to proceed with AutoFill.
  - If the values in the AutoFill column are blank, then a default value will be systematically populated.
  - If there is an existing value in the AutoFill column then AutoFill will be skipped, and existing value will not be overwritten.
- **C.** Click **No** to skip AutoFill and return to the Template.
- D. Message box displays after AutoFill is complete.
- E. Click OK to close confirmation message "Please verify the auto-filled values and change these values as needed."





**NOTE:** Coverage Type AutoFill is used for illustration.

## **AutoFill Select Columns Reference Table**

| Column with AutoFill                     | Description   | Available In               |
|--|---|----------------------------|
| Accident Ins Coverage<br>Type            | AutoFills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row | SG Enrollment              |
| Billing Category and<br>Product Category | AutoFills typed in value for Enrolling Subscribers  | MM Enrollment              |
| Critical Illness Coverage<br>Type        | AutoFills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row | SG Enrollment              |
| Dental Coverage (Y/N)                    | AutoFills value of Y for Employee choosing coverage   |                            |
| Dental Coverage Type                     | AutoFills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row | SG/MM Enrollment           |
|  |   |                            |
| Employment Status                        | AutoFills value of A or Active for Employee   | SG/MM Enrollment           |
| Health Coverage (Y/N)                    | AutoFills value of Y for Employee choosing coverage   | SG/MM Enrollment           |
| Health Coverage Type                     | AutoFills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row | Available in all Templates |
| Selected Health Plan                     | AutoFills value of Plan 1 from Setup Form for Employee  | SG/MM Enrollment           |
| Medicare Primary                         | AutoFills value of N for Employees  | MM Quoting                 |

## AutoFill Select Columns Reference Table (con't)

| Column with AutoFill               | Description   | Available In               |
|------------------------------------|---|----------------------------|
| Coverage Type                      |   | SG/MM Quoting              |
| State Code or State                | AutoFills value from the Division value entered on the Setup Form   | Available in all Templates |
| State from Zip                     | Fills in State when Zip Code is present   | Available in all Templates |
| Retiree (IL Only)                  | IL Division Only: AutoFills value of N for Employees  | SG Quoting                 |
| Employment Status                  | AutoFills value of A or Active for Employee   | SG/MM                      |
| Health Coverage (Y/N)              | AutoFills value of Y for Employee choosing coverage   | SG/MM                      |
| Health Coverage Type               | AutoFills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row | SG/MM                      |
| Selected Health Plan               | AutoFills value of Plan 1 from Setup Form for Employee  | SG/MM                      |
| Dental Coverage (Y/N)              | AutoFills value of Y for Employee choosing coverage   |                            |
| Dental Coverage Type               | AutoFills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row | SG/MM                      |
| Selected Dental Plan               | AutoFills value of Plan 1 from Setup Form for Employee  | SG/MM                      |
| Signature Date                     | AutoFills value of today's date for Employee  | SG Enrollment              |
| Standalone Vision<br>Coverage Type | AutoFills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee                | SG Enrollment              |

### **Reference Tables: Small Group and Middle Market Enrollment**

#### Based on Setup Form fields, columns on the Import Census Template are displayed or hidden

| Setup Form field on Group Information tab  | Column(s)                                      | Displayed or Hidden   |
|--|--|---|
| Has Group Selected Health? is Y<br>Has Group Selected Health? is N                 | Columns AD through AH                          | Display columns <i>(SG/MM)</i><br>Hides columns <i>(SG/MM)</i>                              |
| HMO Plan? is Y<br>HMO Plan? is N   | Columns AI through AN                          | Display columns ( <b>SG</b> – IL , NM & TX only / <b>MM</b> )<br>Hides columns (SG/MM)      |
| Has Group Selected Dental? is Y<br>Has Group Selected Dental? is N                 | Columns AQ through AU                          | Display columns <i>(SG/MM)</i><br>Hide columns <i>(SG/MM)</i>                               |
| Has Group Selected Life? Is Y<br>Has Group Selected Life? Is N                     | Columns AV through BA                          | Display columns ( <i>MM</i> - IL and TX only)<br>Hide columns ( <i>MM</i> - IL and TX only) |
| Has Group Selected Integrated FSA? is Y<br>Has Group Selected Integrated FSA? is N | Columns BN through BP                          | Display columns <i>(SG/MM)</i><br>Hide columns <i>(SG/MM)</i>                               |
| Has Group Selected Integrated HRA? is Y<br>Has Group Selected Integrated HRA? is N | Columns BQ                                     | Display columns <i>(SG/MM)</i><br>Hide columns <i>(SG/MM)</i>                               |
| Has Group Selected Life? is Y<br>Has Group Selected Life? is N                     | Columns AV through BA<br>Columns CJ through CR | Display columns <i>(SG)</i><br>Hide columns <i>(SG)</i>                                     |
| STD Selected? is Y<br>STD Selected? is N   | Columns CS through CT                          | Display columns ( <i>SG)</i><br>Hide columns <i>(SG)</i>                                    |
| LTD Selected? is Y<br>LTD Selected? is N   | Columns CU through CV                          | Display columns <i>(SG)</i><br>Hid columns <i>(SG)</i>                                      |

#### Based on dropdown values selected on Import Census Template, Column are displayed or hidden

| Group Information tab column selection | Column(s)              | Displayed or Hidden  |
|--|------------------------|--|
| Employee Status is "COBRA"             | Columns X:Z and CD:CE. | Displays COBRA Reason code, COBRA Start<br>Date, COBRA Project End Date and<br>Standalone Vision columns. (SG) |
| Employee Status is "Active"            | Columns CD:CI          | Displays Standalone Vision columns (SG)  |
| Employee Status is "Retired" (IL only) | Columns CD:CE          | Displays Standalone Vision, Critical Illness and Accident Insurance columns (SG)                               |

#### State-specific column dropdown variances

| Setup Form State   | Column(s)                  | Display  |
|--------------------|----------------------------|--|
| Division (IL only) | Column A Relationship Code | "Civil Union" is displayed (SG/MM)                                     |
| Division (IL only) | Column T Employment Status | "IL Cont" value is displayed (SG/MM)                                   |
| Division (TX only) | Column T Employment Status | "TX Cont" and "TX Dependent Cont" values are displayed ( <i>SG/MM)</i> |

#### Based on column dropdown selections on the Import Census Template, columns are displayed or hidden.

| When cursor is in Column's Cell and the value is                                     | Census Template Columns   |
|--|---|
| Cursor is on Employment Status column cell and value is "COBRA"                      | COBRA columns X:Z are displayed (SG/MM)   |
| Cursor is on Employment Status column cell and value is "IL Cont" ( <i>IL only</i> ) | IL Cont columns are AA:AC displayed (SG/MM)                                     |
| Cursor is on Medicare Eligible column cell and value is Y                            | Medicare columns BD:BJ are displayed (SG/MM)<br>Columns BD:BF are now mandatory |

# How to Report Issues

For technical issues with Group Sales Tools Contact our ITG Service Center at 888-706-0583



For questions about information in the user manual or the new SCIT

- Email SGMM\_TechSupport@hcsc.com
- Please include "New Census Template" in the subject line and attach a screen shot, if possible

