

SMART CENSUS IMPORT TOOL

Reference Guide



Table of Contents

- Before You Start Please Read
- Version 10 Release Notes
- Steps for Entering a Group's Census
 - Small Group Quoting
 - Small Group Enrollment
 - Middle Market Quoting
 - Middle Market Enrollment
- Reporting Issues
- Appendix
 - Enable Macros One-Time Optional Setup Step
 - AutoFill Feature
 - Freeze Panes, Filter and Sort Features
 - Reference Tables: Small Group Enrollment Census Template
 - Auto Fill Select Columns Reference Tables

NOTE: The SCIT process and tool is identical for all divisions. This Reference Guide provides screenshots specific to Illinois.



Before You Start

Compatibility	 Version 9 is not compatible with Excel 2009 and older versions. Version 9 is compatible with Excel 2013 and newer versions.
Enable Macros	Enable Macros feature using instructions provided in the Appendix.
Using SCIT	 Important: Save Smart Census Import Template (SCIT) on your local/network drive before using. If working from a network drive, please note SCIT performance may be a bit slower. Keep only one SCIT file open at a time. If multiple SCIT files are open, you may encounter issues and data may get corrupted.
Copy/Paste	 Paste copied data as values to avoid overwriting Excel formatting via Paste Special. If multiple windows are open, SCIT will not behave as expected. You can have multiple files open within one window; to view all windows at one time select View/Arrange All from the Excel menu.
Find & Replace	 This functionality is not available in Tool. If you need to use this functionality, update source document and paste copied data as values into Tool to avoid overwriting Excel formatting via Paste Special.

Release Notes - Version 10

Illinois Middle Market (51-150) Enhancements

Corrected issue of Market Segment not sticking when closing SCIT file. Now when the user re-opens SCIT file, it no longer reverts to Small Group but displays the Market Segment they selected.

- SCIT no longer displays an error message when user tries to re-open a generated quoting file.
- 3. Generated quoting files display Version 10 within file name along with date and timestamp.
- 4. Group Information Tab updated to display "Version 10 Release: 2021.3".
- 5. The Quoting Census Mapping worksheet displays Column A so user no longer needs to scroll left to view.
- 6. "Copy Mapped Columns" and "Cancel" buttons are now visible on the Quoting Census Mapping worksheet so users no longer needs to scroll right to view.
- 7. Information dialog box displays corrected extension of file type generated: "Quoting xlsx has been generated in a separate Excel window."
- 8. SCIT no longer clears data for Gender if space is copied/pasted or mapped into tool for "M" or "F". Space is removed and Gender retained.
- SCIT automatically converts First Name and Last Name to Proper Case during validation.
- 10. User can manually enter "Coverage Type" in addition to using the dropdown menu.
- 11. Added code to turn off "AutoSave". The AutoSave events caused contention with SCIT file due to macros. The issue was isolated to naming conventions used when generating output files.

Quoting Fields

Steps for Entering a Group Census

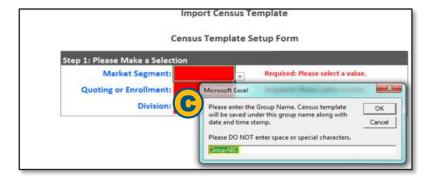
- 1. Open **SCIT** and save under the group's name.
- 2. Complete Census Tool Setup Form.
- 3. Enter data in the Census Template tab.
- 4. If the Census is provided on a separate spreadsheet, click Map Census button on the Setup Form or Click Green button to enter data. Click Auto Fill button to systematically default a value for select columns as needed.
- 5. Click File Save to validate data.
- 6. An Error List will be generated.
- Upon successful validation, SCIT is ready to be uploaded in Group Sales tool or extract can be generated for automation.
- 8. Enter Census for the next group.

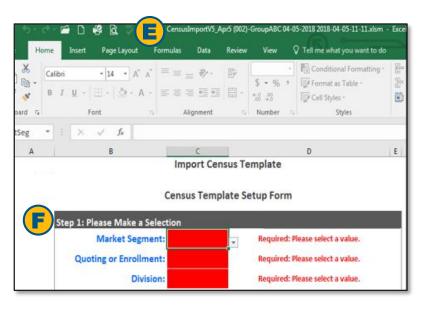


Small Group Quoting Census Template

Open SCIT and Save Under Group Name

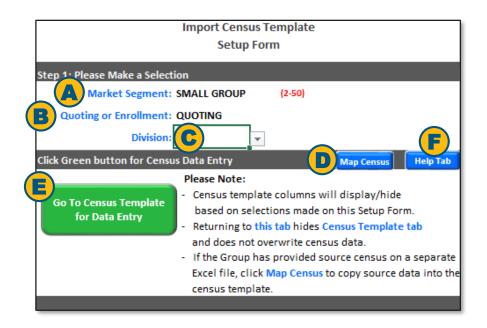


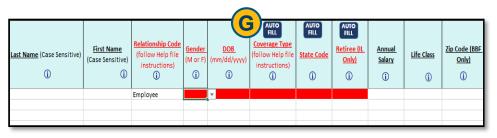




- A. From Excel menu, select File Open. Go to the folder where **SCIT** is saved, select **SCIT** and click Open.
- B. On File Open, click Enable Content button. Skip this step if macros are enabled through File Options menu. Please refer to Enable Macros in Appendix for instructions.
- C. In the pop-up box, type in the Group Name and click OK.
 - Do not include spaces or any special characters.
- Select a Folder to save the group's Census and click OK.
- E. The file is saved under the group's name along with the date and time stamp.
 - Original SCIT file stays intact and is not overwritten.
- Setup Form Step 1 will display. Once the fields for Step 1 have been completed, the remaining form displays.

Complete Setup Form





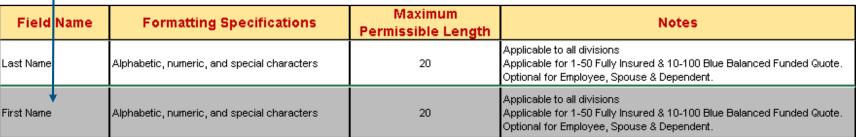
- A. Select a Market Segment: SMALL GROUP
- B. Select QUOTING.
- C. Select a Division from drop-down list.
- D. Click Map Census if you have received Census from the group on a separate spreadsheet (Source). This feature will enable you to copy and map the Source columns to the Census Template columns. After columns are mapped, data will be copied over to the Census Template systematically per the mapping.
- E. Click the Green Button to navigate to the quoting Census Template for manual data entry.
- F. Click the Help File tab for information on detailed specifications on the Template columns.
- G. Click the Auto Fill button to systematically populate information for select columns.

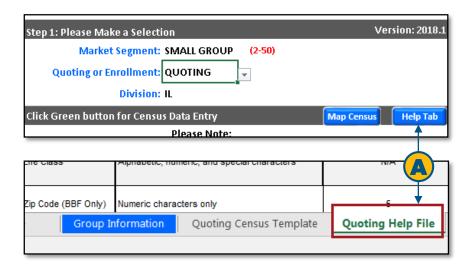
Help Information



A. Clicking Help Icon will move the cursor to that exact Column in the Help Tab.

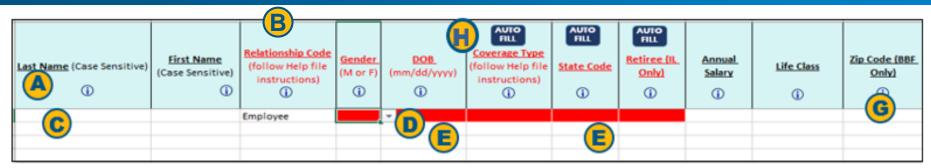
Example: Clicking Help icon in the First Name header will move the cursor to the First Name row of the Help Tab.





A. Clicking Help Tab will navigate to the Help File worksheet. Help File worksheet has detailed specifications for all the Template columns.

Small Group Quoting Enter Data

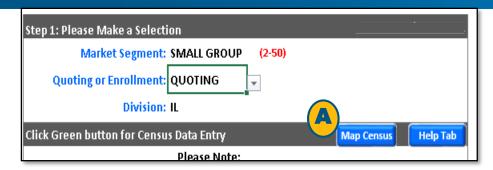


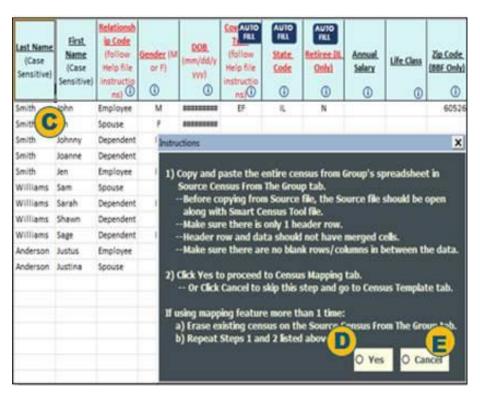
- A. Column headers are Read Only. Columns cannot be deleted or moved.
- B. Row #2 Relationship Code value defaults to Employee. Please do not change this value.
- C. Beginning with Row #3, rows can be inserted or deleted as needed.
- D. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. For DOB column overage dependents, 26 and over, will be highlighted in purple and 65 and over age group will be highlighted in green for information purposes.
- E. When you type in a value and click Enter:
 - If the value is invalid, an error message displays with Retry, Cancel and Help buttons.
 - Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- F. Values can be copied and pasted onto the Census columns.

NOTE: Paste copied data as values to avoid overwriting Excel formatting via Paste Special.

- If copying data from an external source, please make sure that the source column format matches the format of the corresponding import Census Template column.
- If copy/pasting data from an external source causes cells to lock in SCIT, click File Save to unlock them.
- G. Help icons are available below the header name of each column. Please refer to the Help Information slide for details.
- H. Auto Fill icons are available in the header for select columns.

Small Group Quoting Map Census Feature





- A. Click Map Census if you have Census on a separate spreadsheet from the group.
- B. Source Census From the Group worksheet (tab) displays along with Instruction's box.
- Copy and paste Census information from Source spreadsheet to this worksheet.

NOTE: Paste copied data as values to avoid overwriting Excel formatting *via* Paste Special.

- Make sure there is only one header row.
- Header row and data should not have merged cells.
- Make sure there are no blank rows or columns in between the data.
- D. Click Yes to proceed to Census Mapping tab after pasting the Source Census.
- E. Click Cancel to skip Map Census feature and go to the Census Template.

NOTE: If using mapping feature more than once:

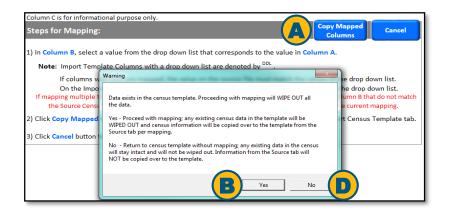
- i. Delete the existing Census on the source Census from the group tab.
- ii. Repeat Steps C and D above.

Small Group Quoting Mapping Census, Continued

Small Group Quoting Import Census Template Columns	Map Group's Source Census Columns (Select from drop down list)	Source Census Column Letter (For Information Only)	Mapping Source Columns to Census Template Columns
<u>Last Name</u> (Case Sensitive)	First Name(Case Sensitive)	В	Column A has column headers from the Census Template tab.
<u>First Name</u> (Case Sensitive)	Last Name (Case Sensitive)	А	Column B has a drop down list with values which are column headers from the source file. Column C is for informational purpose only.
Relationship Code DDL	Relationship Code(follow He	С	Steps for Mapping: Copy Mapped Columns
Gender (M or F) DDL	Gender (M or F)	D	In Column B, select a value from the drop down list that corresponds to the value in Column A.
DOB (mm/dd/yyyy)	DOB (mm/dd/yyyy)	E	Note : Census Template Columns with a drop down list are denoted by DDL .
Coverage Type DDL	Coverage Type(follow Help 1	F	If columns with DDL are mapped, the value on the source file must match the values in the drop down list. On the Census Template, File Save data validation will erase values which do not match the drop down list.
State Code DDL	State Code	G	If mapping multiple times, Column B values will be stored from previous time. Column B values which do not match the Source Census Header will be highlighted in Yellow. Please update Column B values as needed for the current mapping.
Retiree (IL Only)	Retiree (IL Only)	Н	2) Click Copy Mapped Columns button to copy the mapped source columns systematically to Census Template tab.
<u>Annual Salary</u>	Annual Salary	1	3) Click Cancel button to skip the mapping and go to Census Template tab to enter census.

- A. Census Mapping tab displays.
 - Column A displays column headers from the Small Group Quoting Template.
 - Column B has a drop-down list with values, which are column headers from the source file.
 - Column C is for information only.
 - Instructions display to the right.
- B. In Column B, select a value from the drop-down list that corresponds to the value in Column A.
- C. Click the Copy Mapped Columns button to copy the mapped source columns systematically to the Census Template tab.
- D. Click the Cancel button to skip the mapping and go to Census Template tab to enter Census.

Small Group Quoting Copy Mapped



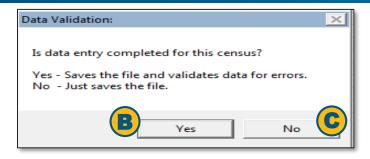


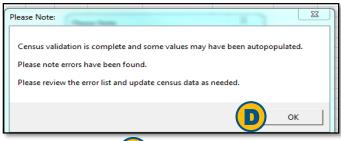
- A. When the Copy Mapped Columns button is clicked and data exists on the Census Template, a Warning message displays.
- B. Click Yes to proceed with mapping.

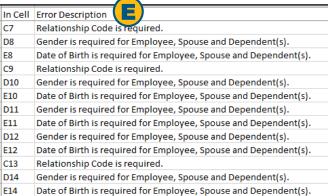
Note: Any existing Census data in the Census Template will be WIPED OUT and Census information will be copied over to the Template from the Source tab per mapping.

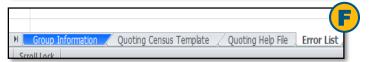
- Data from the Source tab gets copied over to the Census Template tab per mapped columns.
- C. Census Template displays with mapped Census data. Complete rest of the Census data entry.
- D. Click No to return to the Census Template without mapping. Existing data will not be overwritten and will remain unchanged.

Small Group Quoting File Save Validation/Error List









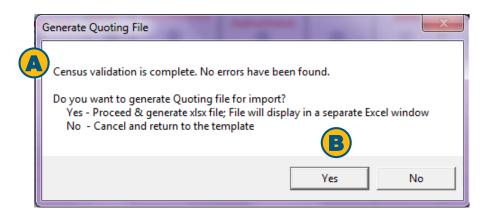
- A. Click File Save. Data Validation box displays.
- B. Click Yes to proceed with validation, generate an error list if there are errors.
 - File is saved.
 - Data will be validated.
 - An error list is generated if there are errors.
- C. Click No to save the file and bypass validation.
- D. Message box displays if errors are found. Click OK to navigate to Error List tab to review the errors.
- E. The Error List tab will display:
 - In Cell column specifies the cell location of the error.
 - Error Description column specifies the column and the nature of the error.
- F. To update the values, click the Quoting Census Template tab.

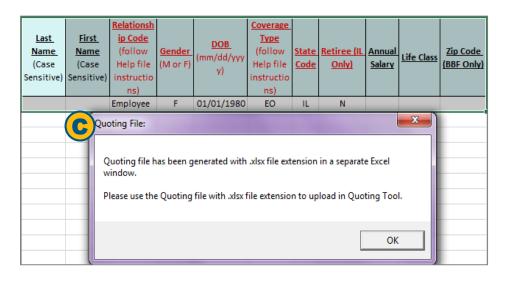
You can toggle between the Error List and Census Template tabs.

Once you have corrected any errors, validate data again by clicking File Save. Select Yes in the *Is Data Entry Complete?* message box.

14)

Small Group Quoting Successful Validation

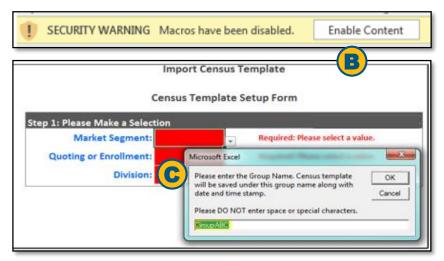


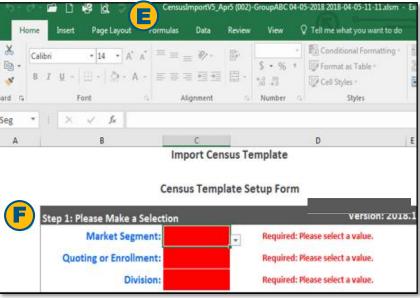


- A. Upon successful validation, Generate Quoting File message displays.
- B. Click Yes to generate the file.
- C. A new file with Census data is generated with date and time stamp in a separate excel window. Use this file to import Census in the Small Group & Middle Market Quoting tool.
 - A confirmation message displays after the file is generated.
 - The generated file is stored in the same folder as SCIT.
 - If generating a quoting file multiple times, a new file is created each time with the new date and time stamp. Previous files are not overwritten.

Small Group Enrollment Census Template

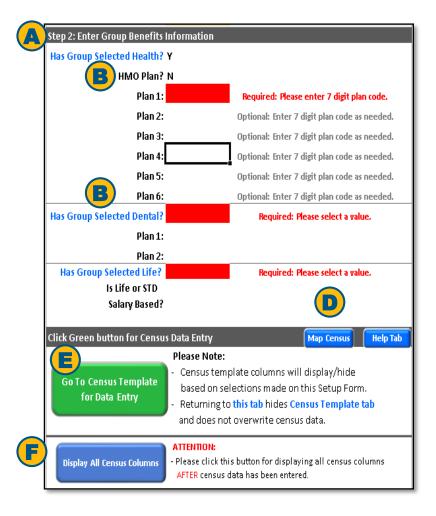
Open SCIT and Save Under Group Name





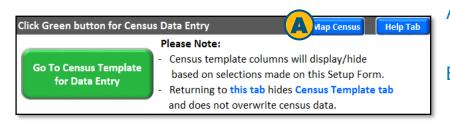
- A. From Excel menu, select File Open. Go to the folder where **SCIT** is saved, select **SCIT** and click Open.
- B. On File Open, click Enable Content button. Skip this step if macros are enabled through File Options menu. Please refer to Enable Macros in Appendix for instructions.
- C. In the pop-up box, type in the Group Name and click OK.
 - Do not include spaces or any special characters.
- Select a Folder to save the Group's Census, and click OK.
- E. The file is saved under the group's name along with the date and time stamp.
 - A. Original **SCIT** file stays intact and is not overwritten.
- F. Setup Form Step 1 will display.
 - Select a Market Segment: SMALL GROUP
 - Select Enrollment
 - Select a Division from drop-down list.

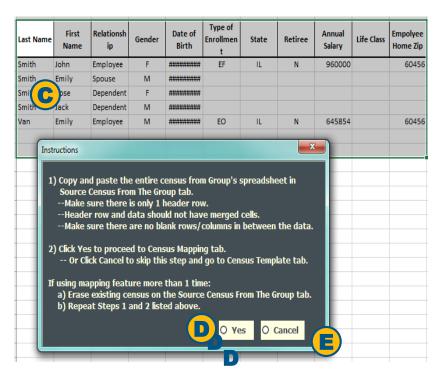
Complete Setup Form



- A. Step 2 section displays.
- B. Complete the required fields highlighted in red.
 - Has Group Selected Health? is defaulted to Y.
 - Note on Health and Dental plans:
 - SCIT only validates that a 7-digit plan code has been entered. It does not check against the Small Group & Middle Market Enrollment Tool to validate that an eligible Plan code has been entered.
 - When Plan codes are changed in the Setup Form, the old codes will be highlighted in yellow in the Import Census Template tab.
- C. Setup Form values are used to:
 - display/hide Census columns in the Import Census Template tab.
 - display drop down values for some columns are based on Division.
- D. Click Map Census if you received the Census from the group on a separate spreadsheet (Source). This feature will enable you to copy and map the Source columns to the Template columns. After columns are mapped, data will be copied over to the Census Template systematically per the mapping.
- E. Click the Green Button to navigate to the quoting Census Template for manual data entry.
- F. Click the Help Tab for information on detailed specifications on the Template columns.
- G. Click Blue Button to display all Census columns on the Census Template.

Small Group Enrollment Map Census





- A. Click Map Census if you have Census on a separate spreadsheet from the group.
- Source Census From the Group worksheet (tab) displays along with Instruction's box.
- C. Copy and paste Census information from the Source spreadsheet to this worksheet.

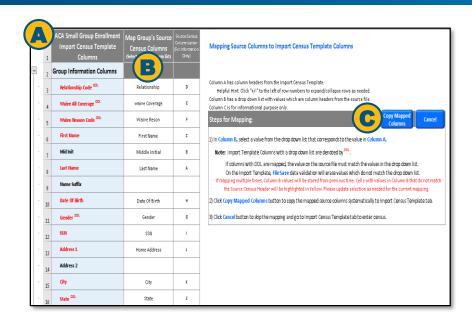
NOTE: Paste copied data as values to avoid overwriting Excel formatting *via* Paste Special.

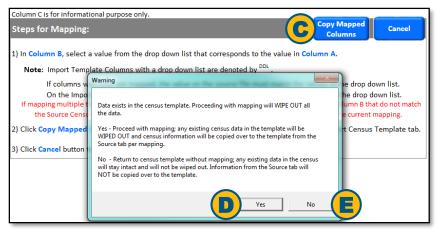
- A. Make sure there is only one header row.
- B. Header row and data should not have merged cells.
- C. Make sure there are no blank rows or columns in between the data.
- Click Yes to proceed to the Census Mapping tab after pasting the Source Census.
- E. Click Cancel to skip Map Census feature and go to the Census Template.

NOTE: If using mapping feature more than once:

- a) Delete the existing Census on the source Census from the group tab.
- b) Repeat Steps C and D listed above.

Small Group Enrollment Map Census/Copy Mapped, Continued



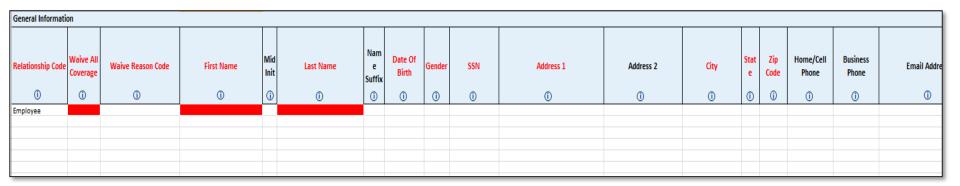


- A. Census Mapping tab displays.
 - Column A displays column headers from the Small Group Enrollment Template.
 - Column B has a drop-down list with values which are column headers from the source file.
 - Column C is for information purpose only.
 - Instructions display to the right.
- B. In Column B select a value from the drop-down list that corresponds to the value in Column A.
- C. Click the Copy Mapped Columns button to copy the mapped source columns systematically to the tab.
 - Click the Cancel button to skip the mapping and go to Census Template tab to enter Census.
- Click Yes to proceed with mapping. If data exists on the Census Template, a Warning message displays.
 Note: Any existing Census data in the Census Template

will be WIPED OUT and the Census information will be copied over to the Template from the Source tab per mapping.

- Mapped data is systematically copied over to the Census Template.
- Complete Census entry as needed.
- E. Click No to return to the Census Template without mapping. Existing data will not be overwritten and will remain unchanged.

Small Group Enrollment Enter Census Data



Clicking the Green Button on the Setup Form navigates to the Census Template tab.

- Column headers are Read Only. Columns cannot be deleted or moved.
- B. Columns display/hide, and some drop-down list values, are determined by Setup Form values.
 Please see Reference Table 1.
- C. Row #3 Relationship Code value is defaulted to Employee. Please do not change this value.
- Starting from Row #3, rows can be Inserted or Deleted as needed.
- E. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. For DOB column overage dependents, 26 and over, are highlighted in purple and 65 and over age group are highlighted in green for information purposes.

- F. When you type in a value and click Enter:
 - If the value is invalid, an error message displays with Retry, Cancel and Help buttons.
 - Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- G. Values can be copied and pasted as needed onto the Census columns.

NOTE: Paste copied data as values to avoid overwriting Excel formatting via Paste Special.

- If copying data from an external source, please make sure that the source column format matches the format of the corresponding import Census Template column.
- If copy/pasting data from an external source causes cells to lock in SCIT, click File Save to unlock the cells.
- H. Help icons are available below the header name of each column. Please refer to the Help Information slide for details.
- Auto Fill icons are available in the header for select columns.

Small Group Enrollment Enter Census Data, Continued

- For Employment Status and Medicare Eligible columns, the cell value drives the display/hide behavior of the corresponding dependent data columns.
 - When you enter COBRA as the value in the Employment Status cell, additional COBRA columns will become available for completion. Similarly, entering IL Cont as the value will cause IL Continuee columns to display for completion.
 - A value of Y in the Medicare Eligible cell will cause Medicare columns to display.
 - Please refer to Reference Table 2 in the Appendix.
- J. Returning to the Group Information tab hides all other tabs: Import Census Template tab, Error List tab and ACA Help tab
 - To return to, and display the Import Census Template tab, click the Green button.
 - To return to, and display the Error List tab, click Green button and click File Save.
 - To return to, and display the ACA Help tab, click the Help tab button.

K. SSN – Leading zeros & dashes

- Be sure to type leading zeros, if applicable.
- When copying/pasting, make sure source data has leading zeros.

 If the source SSN value has dashes, paste into SCIT as is. These values will be highlighted in yellow. On File Save validation, dashes will be removed systematically.

L. Extended ZIP Codes

 If source has extended ZIP Codes, paste in SCIT as is. These values will be highlighted in yellow and on File Save validation, only the first 5 numbers of the ZIP Code will be saved.

M. Date values

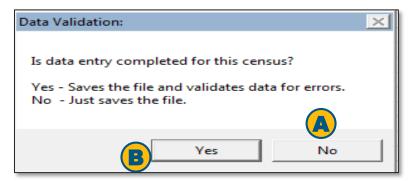
- While typing dates include "/"
- If the date format in the source file is formatted with a different date format than MM/DD/YYYY, you can still copy and paste it into SCIT as is. The date will be reformatted systematically to MM/DD/YYYY when you click File Save.

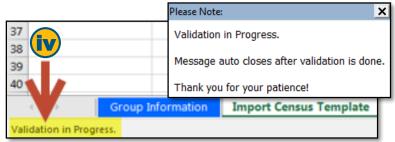
N. Text values

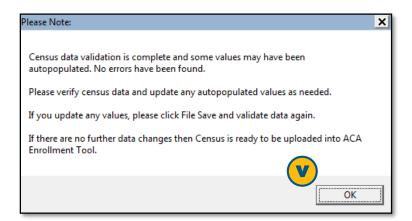
 If source values are longer than the expected length, they are truncated systematically when you click File Save.



Small Group Enrollment Data Validation







Once data entry is complete, click File Save to validate the Census data. A pop-up box will display: *Is data entry completed for this Census?* with Yes and No buttons.

- A. Click No if you want to save existing data and return to complete the Census entry later. **Note**: validation rules do not run.
- B. Click Yes if Census entries are complete.
 - i. Existing data is saved.
 - ii. If values are blank in columns where the Auto Populate feature is available, a default value will be entered systematically.
 - iii. Final validation rules will run.
 - iv. Validation In Progress indicators will display.
 - Excel Status bar (bottom left corner).
 - · Validation in Progress pop-up box.
 - v. After the validation rules finish running, if there are any errors, a message box displays indicating that errors have been found. Click OK.
 - vi. Error List tab displays errors.
 - vii. If no errors are found, confirmation box displays and Census can be imported into Small Group & Middle Market Enrollment Tool.

Small Group Enrollment Error List

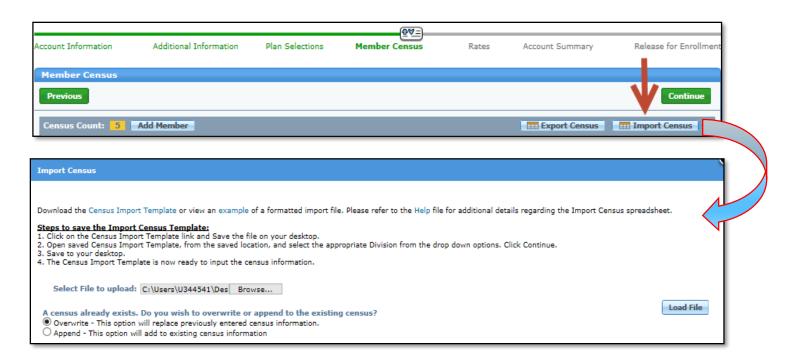
In Cell	Error Description
C7	Relationship Code is required.
D8	Gender is required for Employee, Spouse and Dependent(s).
E8	Date of Birth is required for Employee, Spouse and Dependent(s).
C9	Relationship Code is required.
D10	Gender is required for Employee, Spouse and Dependent(s).
E10	Date of Birth is required for Employee, Spouse and Dependent(s).
D11	Gender is required for Employee, Spouse and Dependent(s).
E11	Date of Birth is required for Employee, Spouse and Dependent(s).
D12	Gender is required for Employee, Spouse and Dependent(s).
E12	Date of Birth is required for Employee, Spouse and Dependent(s).
C13	Relationship Code is required.
D14	Gender is required for Employee, Spouse and Dependent(s).
E14	Date of Birth is required for Employee, Spouse and Dependent(s).

Upon File Save validation, errors will be displayed in the Error List tab.

- A. Error List tab will display:
 - In Cell column specifies the cell location of the error.
 - Error Description column specifies the column and the nature of the error.
- B. To update the values, click the Quoting Census Template tab. Change the values as needed. You can toggle between the Error List and Census Template tabs.

Once you have corrected any errors, validate data again by clicking File Save. Select Yes in the *Is Data Entry Complete?* message box.

On Successful Validation, Upload SCIT Into Small Group & Middle Market Enrollment Tool



In **SCIT**, once Census data is validated and no errors are found, the Census is ready to be uploaded into Small Group & Middle Market Enrollment Tool.

The upload steps have not changed.

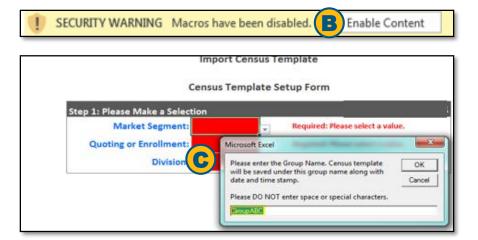
- A. In the Small Group & Middle Market Enrollment Tool, navigate to the Group's Member Census page.
- B. Click the Import Census button.

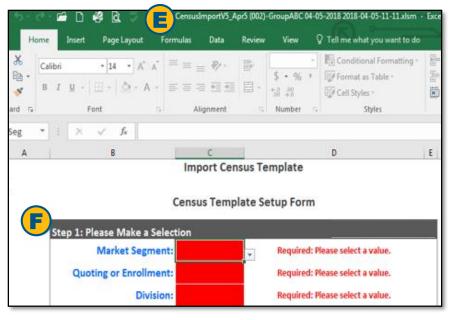
- C. When the Import Census pops up, click Browse.
- D. Navigate to the folder that has **SCIT** with the group's filename.
- E. Select the file and click Open.
- F. Filename displays in the Select File to upload box
- G. Overwrite existing Census information is selected by default. If needed, select Append radio button to add to existing Census information.
- H. Click the Load File button.

Middle Market Quoting Census Template



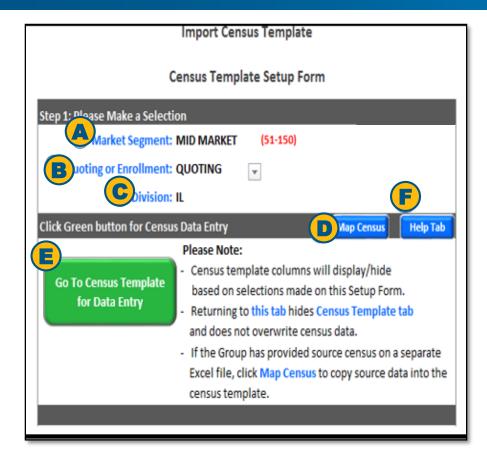
Open SCIT and Save Under Group Name





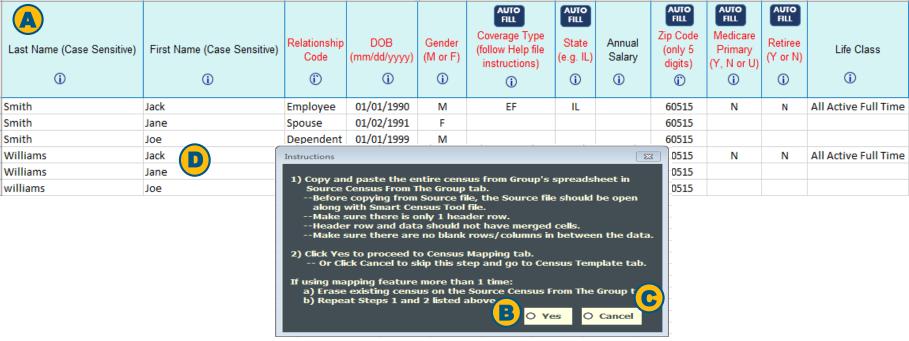
- A. From Excel menu, select File Open. Go to the folder where SCIT is saved, select SCIT and click Open.
- B. On File Open, click Enable Content button. Skip this step if macros are enabled through File Options menu. Please refer to Enable Macros in Appendix for instructions.
- C. In the pop-up box, type in the Group Name and click OK. Please do not include spaces or any special characters.
 - Do not include spaces or any special characters.
- D. Select a Folder to save the Group's Census and click OK.
- E. The file is saved under the group's name along with the date and time stamp. Original **SCIT** file stays intact and is not overwritten.
- F. Setup Form Step 1 will display.

Complete Setup Form



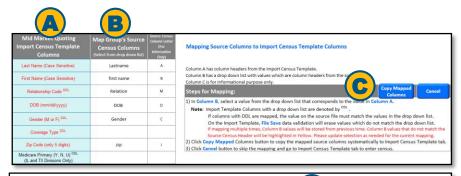
- A. Select a Market Segment: MID MARKET
- B. Select QUOTING
- C. Select a Division from drop-down list.
- D. Click Map Census if you have received the Census from the group on a separate spreadsheet (Source). This feature will enable you to copy and map the Source columns to the Template columns. After columns are mapped, data will be copied over to the Census Template systematically per the mapping.
- E. Click the Green Button to navigate to the quoting Census Template for manual data entry.
- F. Click the Help Tab for information on detailed specifications on the Template columns.

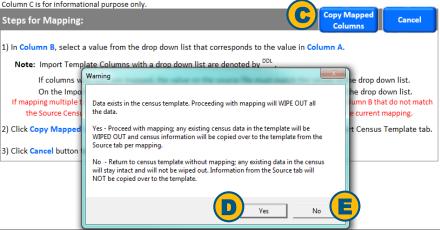
Middle Market Quoting Mapping Census



- A. Copy Census information from the group Census spreadsheet to mapping Census Template.
 - Make sure there is only one header row.
 - Header row and data should not have merged cells.
 - Make sure there are no blank rows or columns in between the data.
 - **Note:** The source Census from the group can be in different column sequence.
- B. After information has been pasted, click Yes to proceed to Census Mapping tab.
- C. Click Cancel to skip this step and go to Census Template tab.
- D. If using mapping feature more than once:
 - Delete the existing Census on the source Census from the group tab.
 - Repeat steps 1 and 2 in the instructions pop-up box, above.

Middle Market Quoting Mapping Census/Copy Mapped Columns, Continued





- Census Mapping tab displays.
 - Column A displays column headers from the Mid Market Quoting Enrollment Template.
 - Column B has a drop-down list with values which are column headers from the source file.
 - Column C is for information purpose only.
 - Instructions display to the right.
- B. In Column B select a value from the drop-down list that corresponds to the value in Column A.
- C. Click the Copy Mapped Columns button to copy the mapped source columns systematically to the Census Template tab.
 - Click the Cancel button to skip the mapping and go to Census Template tab to enter Census.
- Click Yes to proceed with mapping. If data exists on the Census Template, a Warning message displays.
 - **Note:** Any existing Census data in the Census Template will be WIPED OUT and the Census information will be copied over to the Template from the Source tab per mapping.
 - Mapped data is systematically copied over to the Census Template.
 - Complete Census entry as needed.
- E. Click No to return to the Census Template without mapping. Existing data will not be overwritten and will remain unchanged.

Middle Market Quoting Census Enter Data

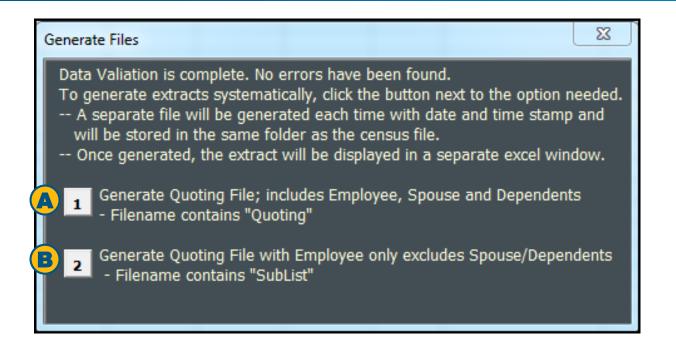


- A. Column headers are Read Only. Columns cannot be deleted or moved.
- B. Row #2 Relationship Code value defaults to Employee. Please do not change this value.
- C. Beginning with Row #2, rows can be inserted or deleted as needed.
- D. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. DOB column coverage dependents, 26 and over, are highlighted in purple and 65 and over age group are highlighted in green for information purposes.
- E. When you type in a value and click Enter:
 - If the value is invalid, an error message displays with Retry, Cancel and Help buttons.
 - Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- F. Values can be copied and pasted onto the Census columns.

NOTE: Paste copied data as values to avoid overwriting Excel formatting via Paste Special.

- If copying data from an external source, please make sure that the source column format matches the format of the corresponding import Census Template column.
- If copy/pasting data from an external source causes cells to lock in SCIT, click File Save to unlock them.
- G. Help icons are available below the header name of each column. Please refer to the Help Information slide for details.
- H. Auto Fill icons are available in the header for select columns.

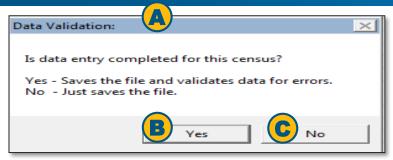
Generate Middle Market Quoting Files

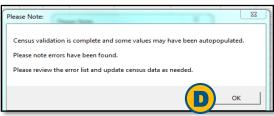


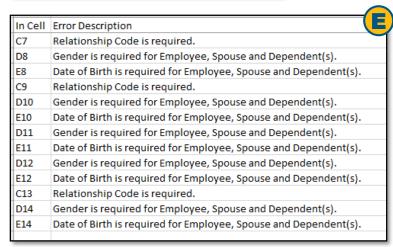
On successful data validation, Generate Files message box displays. A separate file is generated with date and time stamp.

- A. Click the first option to generate quoting file with subscribers, spouse and dependents.
- B. Click the second option to generate quoting file with just subscribers list only.

Middle Market Quoting File Save Validation/Error List







- A. Click File Save. Data Validation box displays.
- B. Click **Yes** to proceed with validation, auto populate values and generate an error list if there are errors.
 - File is saved.
 - Data will be validated.
 - An error list is generated if there are errors.
- C. Click No to save the file and bypass validation.
- D. Message box displays if errors are found. Click **OK** to navigate to Error List tab to review the errors.
 - On File Save validation, errors will be displayed in the Error List tab.
- E. Error List tab will display:
 - In Cell column specifies the cell location of the error.
 - Error Description column specifies the column and the nature of the error.
 - To update the values, click the Quoting Census Template tab.
 Change the values as needed.
 - You can toggle between the Error List and Census Template tabs.
 - Once you have corrected any errors, validate data again by clicking File Save. Select Yes in the *Is Data Entry Complete?* message box.

Group Information | Mid Market Quoting Census | Mid Market Quoting Help File | Error List

Middle Market Quoting Import File

NOTE:

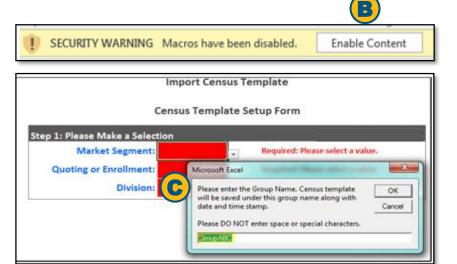
Zip codes with leading zeros <u>will not</u> import into the Group Sales application correctly. Users will need to manually enter the leading zeros.

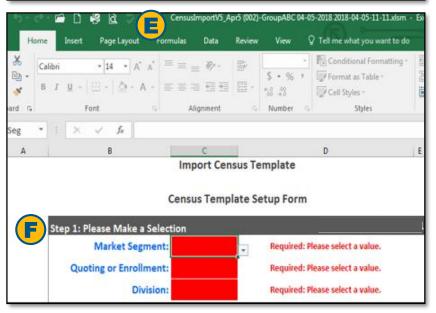
This will be corrected in the next Release.

Middle Market Enrollment Census Template



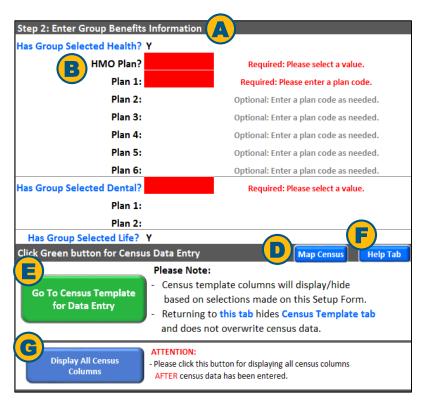
Open SCIT and Save Under Group Name





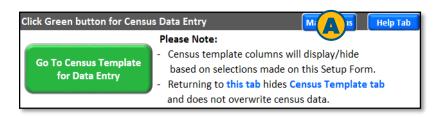
- A. From Excel menu, select File Open. Go to the folder where **SCIT** is saved, select **SCIT** and click Open.
- B. On File Open, click Enable Content button. Skip this step if macros are enabled through File Options menu. Please refer to Enable Macros in Appendix for instructions.
- C. In the pop-up box, type in the Group Name and click OK.
 - Do not include spaces or any special characters.
- Select a Folder to save the Group's Census, and click OK.
- E. The file is saved under the group's name along with the date and time stamp.
 - A. Original SCIT file stays intact and is not overwritten.
- F. Setup Form Step 1 will display.
 - Select a Market Segment: MID MARKET
 - Select Enrollment
 - Select a Division from drop-down list.

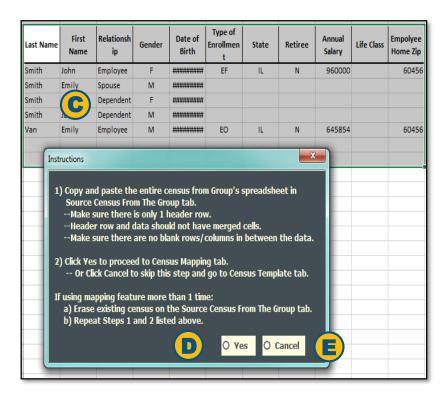
Complete Setup Form



- A. Step 2 section displays.
- B. Complete the required fields highlighted in red.
 - Has Group Selected Health? is defaulted to Y.
 - Note on Health and Dental plans:
 - When Plan codes are changed in Setup Form, the old codes will be highlighted in yellow in the Census Template tab.
- C. Setup Form values are used to:
 - display/hide Census columns in the Census Template tab.
 - display drop down values for some columns are based on Division.
- D. Click Map Census if you received the Census from the group on a separate spreadsheet (Source). This feature will enable you to copy and map the Source columns to the Template columns. After columns are mapped, data will be copied over to the Census Template systematically per the mapping.
- E. Click the Green Button to navigate to the quoting Census Template for manual data entry.
- F. Click the Help Tab for information on detailed specifications on the Template columns.
- G. Click Blue Button to display all Census columns on the Census Template.

Middle Market Enrollment Map Census





- A. Click Map Census if you have Census on a separate spreadsheet from the group.
- B. Source Census From the Group worksheet (tab) displays along with Instruction's box.
- Copy and paste Census information from the Source spreadsheet to this worksheet.

NOTE: Paste copied data as values to avoid overwriting Excel formatting *via* Paste Special.

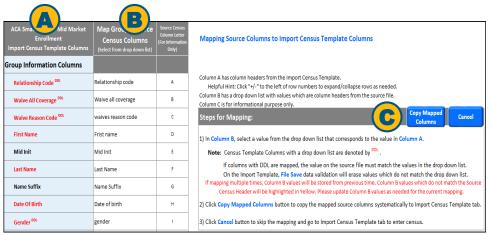
- 1. Make sure there is only one header row.
- 2. Header row and data should not have merged cells.
- 3. Make sure there are no blank rows or columns in between the data.
- Click Yes to proceed to the Census Mapping tab after pasting the Source Census.
- E. Click Cancel to skip Map Census feature and go to the Census Template.

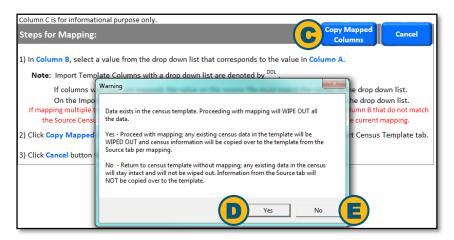
NOTE: If using mapping feature more than once:

- Delete the existing Census on the source Census from the group tab.
- b) Repeat steps C and D listed above.



Middle Market Enrollment Map Census/Copy Mapped, Continued





- A. Census Mapping tab displays.
 - Column A displays column headers from the ACA Small Group / Mid Market Enrollment Import Census Template Columns.
 - Column B has a drop-down list with values which are column headers from the source file.
 - Column C is for information purpose only.
 - Instructions display to the right.
- B. In Column B select a value from the drop-down list that corresponds to the value in Column A.
- C. Click the Copy Mapped Columns button to copy the mapped source columns systematically to the Census Template tab.
 - Click the Cancel button to skip the mapping and go to Census Template tab to enter Census.
- D. Click Yes to proceed with mapping. If data exists on the Census Template, a Warning message displays.
 - **Note:** Any existing Census data in the Census Template will be WIPED OUT and the Census information will be copied over to the Template from the Source tab per mapping.
 - Mapped data is systematically copied over to the Census Template.
 - Complete Census entry as needed.
- E. Click No to return to the Census Template without mapping. Existing data will not be overwritten and will remain unchanged.

Middle Market Enrollment Enter Census Data



Clicking the Green Button on the Setup Form navigates to the Census Template tab.

- Column headers are Read Only. Columns cannot be deleted or moved.
- B. Columns display/hide, and some drop-down list values, are determined by Setup Form values.
 Please see Reference Table 1.
- C. Row #2 Relationship Code value is defaulted to Employee. Please do not change this value.
- Starting from Row #3, rows can be Inserted or Deleted as needed.
- E. ZIP code is required for all employees, spouse and dependents.
- F. The entire cell is highlighted in red for required columns. The entire cell is highlighted in yellow when there is a data mismatch. For DOB column overage dependents, 26 and over, are highlighted in purple and 65 and over age group are highlighted in green for information purposes.

- G. When you type in a value and click Enter:
 - If the value is invalid, an error message displays with Retry, Cancel and Help buttons.
 - Retry returns you to the typed-in value for editing and Cancel wipes out the typed-in value and returns you to the cell.
- Values can be copied and pasted as needed onto the Census columns.

NOTE: Paste copied data as values to avoid overwriting Excel formatting *via* Paste Special.

- If copying data from an external source, please make sure that the source column format matches the format of the corresponding Census Template column.
- If copy/pasting data from an external source causes cells to lock in SCIT, click File Save to unlock the cells.
- Help icons are available below the header name of each column.
 Please refer to the Help Information slide for details.
- J. Auto Fill icons are available in the header for select columns.



Middle Market Enrollment Enter Census Data, Continued

- For Medicare Eligible column, the cell value drives the display/hide behavior of the corresponding dependent data columns.
 - A value of Y in the Medicare Eligible cell will cause Medicare columns to display.
 - Please refer to Reference Table 2 in the Appendix.
- J. Returning to the Group Information tab hides all other tabs: Census Template tab, Error List tab and Help tab
 - To return to, and display the Census Template tab, click the Green button.
 - To return to, and display the Error List tab, click Green button and click File Save.
 - To return to, and display the Help tab, click the Help tab button.

K. SSN – Leading zeros & dashes

- Be sure to type leading zeros, if applicable.
- When copying/pasting, make sure source data has leading zeros.
- If the source SSN value has dashes, paste into SCIT as is.
 These values will be highlighted in yellow. On File Save validation, dashes will be removed systematically.

L. Extended ZIP Codes

If source has extended ZIP Codes, paste in SCIT as is. These
values will be highlighted in yellow and on File Save validation,
only the first 5 numbers of the ZIP Code will be saved.

M. Date values

- While typing dates include "/"
- If the date format in the source file is formatted with a different date format than MM/DD/YYYY, you can still copy and paste it into SCIT as is. The date will be reformatted systematically to MM/DD/YYYY when you click File Save.

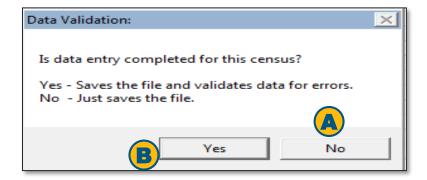
N. Text values

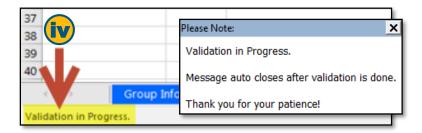
 If source values are longer than the expected length, they are truncated systematically when you click File Save.

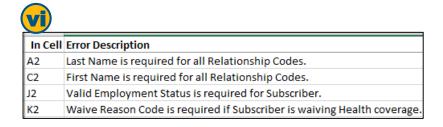
O. Name Suffix

- If Name Suffix is provided in Last Name, on File Save and Yes to data validation Name Suffix will be systematically removed from Last Name and added to the Name Suffix column.
 - Applicable Suffix values: Jr, Sr, I, II, III, IV, V

Middle Market Enrollment Data Validation





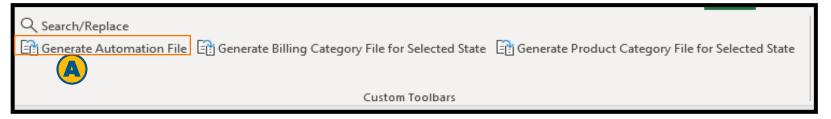


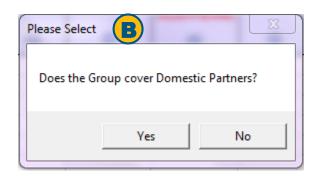
Once data entry is complete, click File Save to validate the Census data. A pop-up box will display: *Is data entry completed for this Census?* with Yes and No buttons.

- A. Click No if you want to save existing data and return to complete the Census entry later. **Note**: Validation rules do not run.
- B. Click Yes if Census entries are complete.
 - Existing data is saved.
 - ii. If values are blank in columns where the Auto Populate feature is available, a default value will be entered systematically.
 - iii. Final validation rules will run.
 - iv. Validation In Progress indicators will display.
 - Excel Status bar (bottom left corner).
 - Validation in Progress pop-up box.
 - v. After the validation rules finish running, if there are any errors, a message box displays indicating that errors have been found. Click OK.
 - vi. Error List tab displays errors.
 - vii. If no errors are found, confirmation box displays and completed Census can be processed per current business process.



Successful Validation Generate Automation File For Mid-Market Enrollment



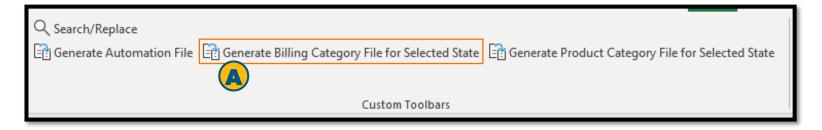


Important: Before generating the automation file, be sure to run data validation.

- A. From Excel Menu bar, click Add-ins option then click Generate IL Automation File
 OR
 use the keyboard key combination Ctrl + Shift + I.
- B. Does Group cover Domestic Partners? message box displays along with Yes or No buttons.
- C. If Yes button is selected, in the automation extract any DP (Domestic Partner) Relationship Code values will be highlighted in Yellow for internal informational use. (New in Version 8)
- D. Confirmation box displays after the file has been generated. Click OK button to return to the Census Template.
- E. Generated file will be open in a separate Excel Window and will be stored in the same folder as the Group's **SCIT** file with date and time stamp.
- F. If file is generated multiple times, a new file will be generated each time along with date and time stamp. The prior generated file(s) will not be overwritten.

43)

Generate Billing Category and Product Category File For Middle Market Enrollment



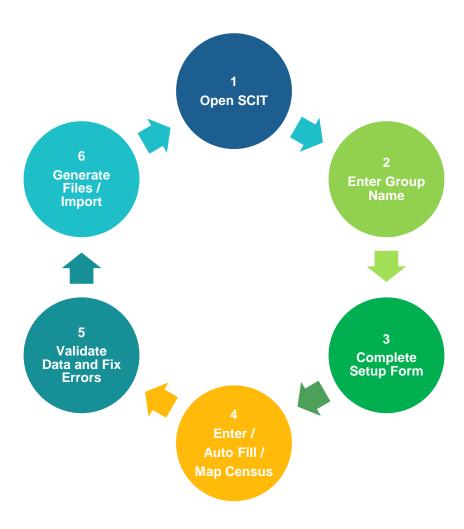
Note: This extract can be generated as needed.

- A. From Excel Menu bar, click Add-ins option then click Generate Billing Category File.
 - A separate file will be generated that lists enrolling Subscribers with Billing Categories.
- B. Confirmation box displays after the file has been generated. Click OK button to return to the Census Template.
- C. Generated file will be open in a separate Excel Window and will be stored in the same folder as the Group's **SCIT** file with date and time stamp.
- D. If file is generated multiple times, a new file will be generated each time along with date and time stamp. The prior generated file(s) will not be overwritten.

44)

Enter Census for the Next Group

To enter Census for the next group, File Close prior group's open SCIT file. Repeat Steps 1 through 6.



Reporting Issues



For technical issues with the Group Sales Tools:

Contact our ITG Service Center at 888-706-0583



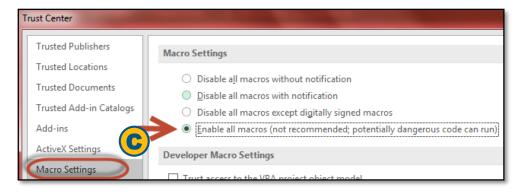
For questions about information in the user manual or the new SCIT:

- Email <u>SGMM_TechSupport@hcsc.com</u>.
- Please include "New Census Template" in the subject line and attach a screen shot, if possible

Appendix

Enable Macros

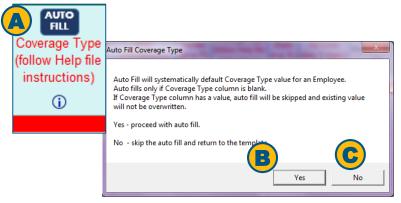


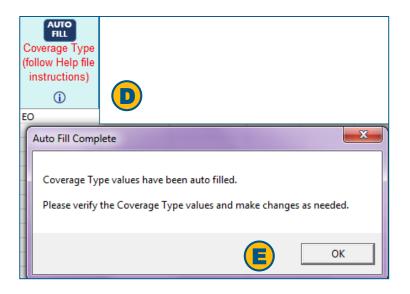


- If Enable Macros is not enabled each time
 SCIT is opened, you will need to click the
 Enable Content button.
- Once Macros has been enabled the first time, you will not need to click the Enable Content button each time SCIT is opened.
 - A. From Excel menu, select File Options.
 - B. From Excel's Options box, select Trust Center and then click on Trust Center Settings.
 - From Trust Center box, select Macro Settings.
 Then, select the checkbox for Enable all macros.

Please note the warning message on the snapshot. Once this option is turned on, open files with macros only from a trusted source.

Auto Fill Feature





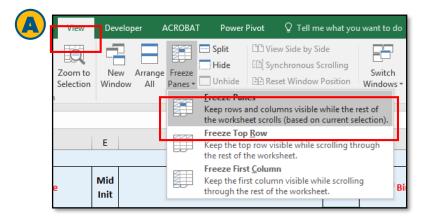
Auto Fill feature is available for select columns and an Auto button will be displayed in the column header.

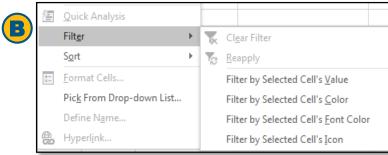


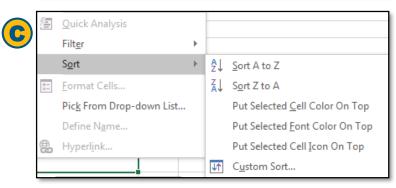
- Click Auto Fill. Message box displays with information regarding the auto fill for the column along with Yes and No buttons.
- B. Click **Yes** to proceed with auto fill.
 - If the values in the Auto Fill column are blank then a default value will be systematically populated.
 - If there is an existing value in the Auto Fill column then auto fill will be skipped and existing value will not be overwritten.
- C. Click No to skip auto fill and return to the Template.
- Message box displays after auto fill is complete.
- E. Please verify the auto filled values and change these values as needed.

Note: Coverage Type Auto Fill is used for illustration purpose.

Freeze Panes, Filter and Sort Features







A. Freeze Panes as needed to make data entry easier.

- Click the first cell in the range you want to freeze.
- From Excel menu select View, then click Freeze Panes.
- Rows and columns before the Freeze Pane will be visible as you scroll through the rest of the columns and/or rows.
- To remove, select View, Freeze Panes and Unfreeze Panes.

B. Filter Census data as needed.

- Click in the cell, then right click, and select Filter.
- Select a Filter option as needed.
- Apply and clear the Filters as needed.
- Please note: Even when the Filters are cleared the filter arrows will display. They will reset systematically, and will not be displayed after you select File Save.

C. Sort Census data as needed.

- Click in the cell, then right click, and select Sort.
- Select Sort option as needed.
- Be sure to highlight all the data rows, columns A through BK.
- If column/row range is not selected correctly and Sort is applied, data will become jumbled.
- Sort functionality is NOT available on the Error List tab.

Reference Tables: Small Group Enrollment Census Template

Table 1: Based On Setup Form fields, Census columns display/hide

Census Tool Setup Form field	Census Template Column(s)	Display/Hide	
Has Group Selected Health? Is Y	Columns AD through AH	Display Columns	
HMO Plan? is Y	Columns AI through AP	Display Columns	
HMO Plan? Is N	Columns AI through AP	Hide Columns	
Has Group Selected Health? Is N	Columns AD through AP	Hide Columns	
Has Group Selected Dental? Is Y	Columns AQ through AU	Display Columns	
Has Group Selected Dental? Is N	Columns AQ through AU	Hide Columns	
Has Group Selected Life? Is Y	Columns AV through BB	Display Columns	
Has Group Selected Life? Is N	Columns AV through BB	Hide Columns	
Division is IL (only)	Column A Relationship Code	Display "Civil Union" in drop down	
Division is IL (only)	Column T Employment Status	Display "IL Cont" value in drop down	
Division is TX (only)	Column T Employment Status	Display "TX Cont" and "TX Dependent Cont" values in drop down	

Table 2: Based On a Column's Cell Value, Census columns display/hide

When cursor is in Column's Cell and the value is	Census Template Columns
Cursor is on Employment Status column cell and value is COBRA	COBRA Columns X through Z display
Cursor is on Employment Status column cell and value is IL Cont	IL Cont Columns AA through AC display
Cursor is on Medicare Eligible column cell and value is Y	Medicare Columns BD through BJ display

Auto Fill Select Columns Reference Table

Column with Auto Fill	Description	Available In
Health Coverage Type	Auto Fills value of EO/ES/EC/EF based on Spouse and Dependent row(s) following the Employee/Subscriber row	Available in all Templates
State Code	Auto Fills value from the Division value entered on the Setup Form	SG Quoting MM Quoting
Retiree (IL Only)	IL Division Only: Auto Fills value of N for Employees	SG Quoting
Zip Code	Auto Fills Zip Code for Spouse and Dependent row(s) with Employee's Zip Code	MM Quoting
Medicare Primary	Auto Fills value of N for Employees	MM Quoting
Employment Status	Auto Fills value of A or Active for Employee	MM Quoting SG Enrollment
Health Coverage (Y/N)	Auto Fills value of Y for Employee choosing coverage	SG Enrollment MM Enrollment
Health Plan	Auto Fills value of Plan 1 from Setup Form for Employee	SG Enrollment MM Enrollment
Dental Plan	Auto Fills value of Plan 1 from Setup Form for Employee	SG Enrollment MM Enrollment
Signature Date	Auto Fills value of today's date for Employee	SG Enrollment MM Enrollment
Employee SSN	Auto Fills value for Spouse and Dependent row(s) with Employee's SSN	MM Enrollment
Billing Category and Product Category	Auto Fills typed in value for Enrolling Subscribers	MM Enrollment

SG: Small Group (2-50); MM: Mid-Market (51-150)

