



# A NEW MEDICARE ADVANTAGE PLAN

Any Provider Accepting Medicare Can See Blue Cross Medicare Advantage Flex (PPO)<sup>SM</sup> Plan Members

We're offering certain Blue Cross Medicare Advantage<sup>SM</sup> members a new way to access care. The **Blue Cross Medicare Advantage Flex (PPO)** plan is an open access plan available in certain service areas. **As of Jan. 1, 2022, Flex plan members can see any provider accepting Medicare**, including Blue Cross Medicare Advantage (PPO)<sup>SM</sup> and Blue Cross Medicare Advantage (HMO)<sup>SM</sup> contracted providers.

Members can see providers inside or outside the plan service area or plan network, at no additional cost. The Flex plan includes prescription drug coverage and a traveler benefit.

## What This Means for Providers

- You can identify Flex plan members by their member ID card. Look for the Flex plan name on the front.
- You can see Flex plan members if you accept Medicare and bill Blue Cross and Blue Shield of Texas (BCBSTX). Follow the billing instructions on the member ID card.
- If you are a Medicare Advantage-contracted provider with a Blue Cross and Blue Shield (BCBS) Plan, you will be paid at your contracted rate.
- If you are not a Medicare Advantage-contracted provider with BCBS, you will receive the Medicare allowed amount for covered services. You may not balance bill the member for any difference in your charge and the allowance.

Learn more about the [Flex plan](#). Questions? Contact your Provider Network Representative.

[bcbstx.com/provider](https://bcbstx.com/provider)

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